



# SERVICE CAMPAIGN BULLETIN

SUBJECT: <b>WARRANTY AND MAINTENANCE MANUAL UPDATE FOR VEHICLES REGISTERED IN COLORADO - SERVICE CAMPAIGN</b>			No: <b>SC-25-002</b>
			DATE: <b>July 2025</b>
			MODEL: <b>Outlander Plug-in Hybrid</b>
<b>CIRCULATE TO:</b>	<input type="checkbox"/> GENERAL MANAGER	<input type="checkbox"/> PARTS MANAGER	<input type="checkbox"/> TECHNICIAN
<input checked="" type="checkbox"/> SERVICE ADVISOR	<input checked="" type="checkbox"/> SERVICE MANAGER	<input type="checkbox"/> WARRANTY PROCESSOR	<input type="checkbox"/> SALES MANAGER

## PURPOSE

This bulletin provides instructions to update the "Manufacturer's Warranty Coverage" section on page 22 of the Warranty and Maintenance Manual for 2022 Outlander Plug-in Hybrid Vehicles registered in Colorado.

## BACKGROUND

A typo in the Warranty and Maintenance Manual may cause confusion among owners of 2022MY Outlander Plug-in Hybrid Vehicles registered in Colorado concerning the emission warranty coverage. The emission warranty coverage for Colorado is listed as 5 years/60,000 miles. The correct coverage is 7 years/70,000 miles.

Mitsubishi Motors will send a correction sticker to all owners of 2022MY Outlander Plug-in Hybrid Vehicles asking them to attach it to the affected page of the Warranty and Maintenance Manual.

We are providing you with this information for your awareness and in case an affected owner asks for your assistance in installing the correction sticker.

## AFFECTED VEHICLES

2022 Outlander Plug-in Hybrid

## CUSTOMER NOTIFICATIONS

A letter will be sent to all owners of affected vehicles, along with an updated sticker and instructions explaining where to attach the new sticker to the affected page of the Warranty and Maintenance Manual. A sample copy of the customer notification letter appears at the end of this bulletin.

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The information contained in this bulletin is subject to change. For the latest version of this document, go to the Mitsubishi Dealer Link, MEDIC, or the Mitsubishi Service Information website ([www.mitsubishitechinfo.com](http://www.mitsubishitechinfo.com)).

## PROCEDURE

The revision sticker should be applied to the "California Emission Warranty" section on Page 22 of Warranty & Maintenance manual as shown below.

<b>"CALIFORNIA" EMISSION WARRANTY</b>	
<p><b>FOR ALL JURISDICTIONS THAT HAVE ADOPTED CALIFORNIA EMISSION CONTROL SYSTEMS AND WARRANTY REQUIREMENT.</b></p> <p><b>"CALIFORNIA" EMISSION WARRANTY</b></p> <p><b>YOUR WARRANTY RIGHTS AND OBLIGATIONS</b></p> <p>The California Air Resources Board and MMNA are pleased to explain the emission control system warranty on your Vehicle.</p> <p>In California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington, new motor vehicles must be designed, built and equipped to meet California's stringent anti-smog standards.</p> <p>MMNA warrants the emission control system on your Vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your Vehicle.</p> <p>Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and engine control module. Also included may be hoses, belts, connectors and other emission-related assemblies.</p> <p>Where a warrantable condition exists, MMNA will repair your Vehicle at no charge to you including diagnosis, parts and labor.</p>	<p><b>MANUFACTURER'S WARRANTY COVERAGE:</b></p> <p>Vehicle registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Rhode Island and Vermont.</p> <p>All emission-related parts* defects and performance warranties are extended to 15 years or 150,000 miles, whichever occurs first.</p> <p>*Main Drive Lithium-ion Battery is covered for 10 years or 150,000 miles, whichever occurs first.</p> <p><b>Vehicle registered in Delaware, Pennsylvania and Washington</b></p> <ol style="list-style-type: none"><li>1. For 3 years or 50,000 odometer miles, whichever occurs first: If your Vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by MMNA to ensure that your Vehicle passes the inspection. This is your emission control system <b>PERFORMANCE WARRANTY.</b></li><li>2. For 5 years or 60,000 odometer miles, whichever occurs first: If any emission-related part on your Vehicle is defective, the part will be repaired or replaced by MMNA. This is your short-term emission control system <b>DEFECTS WARRANTY.</b></li></ol>

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Please attach the revised sticker here



**MITSUBISHI MOTORS NORTH AMERICA, INC.**  
PO Box 689040  
Franklin, TN 37068

Date: July 2025

This notice applies to your vehicle,  
[VIN].

Subject: Service Campaign SC-25-002



Dear [NAME],

A typo in the 2022 Outlander Plug-in Hybrid Warranty and Maintenance Manual shows the Emission Warranty coverage for vehicles registered in Colorado as 5 years/60,000 miles. The correct coverage is 7 years/70,000 miles.

Please attach the enclosed revision sticker to the "California Emission Warranty" section on Page 22 of Warranty & Maintenance Manual referring to the procedure below.

**"CALIFORNIA" EMISSION WARRANTY**

**FOR ALL JURISDICTIONS THAT HAVE ADOPTED CALIFORNIA EMISSION CONTROL SYSTEMS AND WARRANTY REQUIREMENT.**

**"CALIFORNIA" EMISSION WARRANTY**

**YOUR WARRANTY RIGHTS AND OBLIGATIONS**

The California Air Resources Board and MMNA are pleased to explain the emission control system warranty on your Vehicle.

In California, Colorado, Connecticut, Delaware, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Pennsylvania, Rhode Island, Vermont and Washington, new motor vehicles must be designed, built and equipped to meet California's stringent anti-smog standards.

MMNA warrants the emission control system on your Vehicle for the periods of time listed below, provided there has been no abuse, neglect or improper maintenance of your Vehicle.

Your emission control system may include parts such as the fuel-injection system, the ignition system, catalytic converter, and engine control module. Also included may be hoses, belts, connectors and other emission-related assemblies.

Where a warrantable condition exists, MMNA will repair your Vehicle at no charge to you including diagnosis, parts and labor.

**MANUFACTURER'S WARRANTY COVERAGE:**

Vehicle registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Oregon, Rhode Island and Vermont.

All emission-related parts\* defects and performance warranties are extended to 15 years or 150,000 miles, whichever occurs first.

\*Main Drive Lithium-ion Battery is covered for 10 years or 150,000 miles, whichever occurs first.

**Vehicle registered in Delaware, Pennsylvania and Washington**

1. For 3 years or 50,000 odometer miles, whichever occurs first:

If your Vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by MMNA to ensure that your Vehicle passes the inspection.

This is your emission control system **PERFORMANCE WARRANTY**.

2. For 5 years or 60,000 odometer miles, whichever occurs first:

If any emission-related part on your Vehicle is defective, the part will be repaired or replaced by MMNA.

This is your short-term emission control system **DEFECTS WARRANTY**.

Please attach the revised sticker here

Sincerely,  
Mitsubishi Motors North America, Inc.