



# TECHNICAL SERVICE BULLETIN

## Lack Of Air Flow/HVAC Blower Motor Inoperative

25-2363

01 August  
2025

**Model:**

Ford 2020-2024 Transit	Non e-Transit
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**Markets:** North American markets only

**Issue:** Some of the vehicles listed in the Model statement above may exhibit all of the following conditions:

- Lack of air flow from inoperative blower motor
- Open or damaged fuse F10 in the BJB

This may be due to a damaged fuse F10 (40A) in the BJB

**Action:** For vehicles that meet all of the criteria in the Issue and Model statements, follow the Service Procedure to replace the fuse F10 (position 7 in the BJB) and if necessary, replace the BJB harness.

**Parts**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
7T4Z-14526-D	1	1	10	Fuse

**Parts - Parts To Inspect And Replace Only If Necessary**

Service Part Number	Claim Quantity	Package Order Quantity	Number in Package	Description
14A068	Only If Necessary (Up To 1)	Only If Necessary (Up To 1)	1	Battery Junction Box Fuse Panel - Refer To The Parts Catalog For The VIN Specific Application
14401	Only If Necessary (Up To 1)	Only If Necessary (Up To 1)	1	Battery Junction Box Harness - Refer To The Parts Catalog For The VIN Specific Application

Service part numbers and "number in package" quantity may change after publication, thus also affecting the "package order quantity". Refer to the parts catalog for the latest information.

**Claim Quantity** refers to the total number of individual pieces required to repair the vehicle.

**Package Order Quantity** refers to the amount of the service part number package(s) required to repair the vehicle.

**Number In Package** refers to the number of individual pieces included in a service part number package.

**Only If Necessary** indicates the part is not mandatory. Refer to the Service Procedure to determine the inspection/inclusion criteria.

**Warranty Status:** Eligible under provisions of New Vehicle Limited Warranty (NVLW)/Service Part Warranty (SPW)/Service Part New Vehicle (SPNV)/Extended Service Plan (ESP) coverage. Limits/policies/prior approvals are not altered by a TSB. NVLW/SPW/SPNV/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

**Labor Times**

Description	Operation No.	Time
2020-2024 Transit: Inspect BJB (Pass) And Replace Fuse (Do Not Use With Any Other Labor Operations)	252363A	0.5 Hrs.

2020-2024 Transit: Inspect BJB (Fail) And Inspect C1035B For Any Signs Of Damage (Pass) Replace The BJB And Fuse (Do Not Use With Any Other Labor Operations)	252363B	0.6 Hrs.
2020-2024 Transit: Inspect BJB (Fail) And Inspect C1035B For Any Signs Of Damage (Fail) Replace The BJB, Fuse And 14401 Wire Harness	MT252363	Actual Time Up To 12 Hrs.

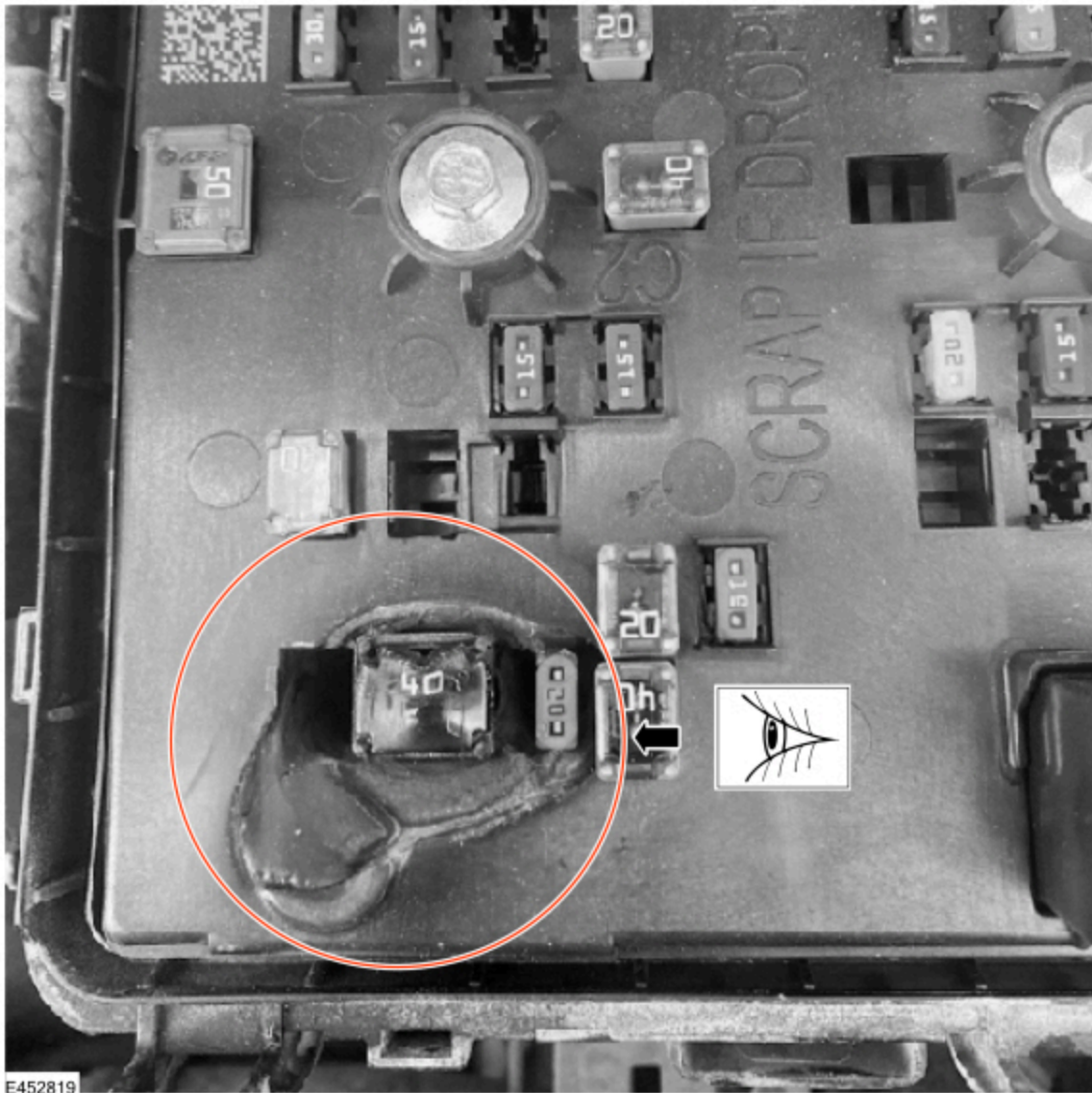
**Repair/Claim Coding**

Causal Part:	14A068
Condition Code:	28

**Service Procedure**

1. Disconnect the battery. Refer to WSM, Section 414-01.
2. Remove the BJB cover.
3. Inspect the BJB F10 socket cavity for signs of damage. (Figure 1) Is any sign of damage present?

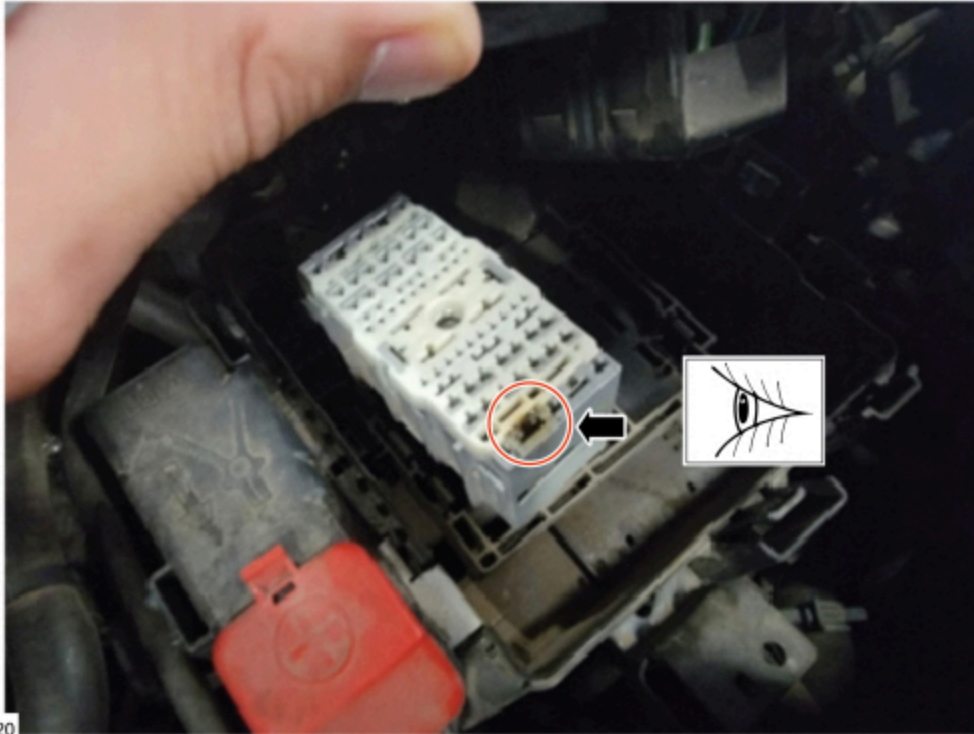
Figure 1



- (1). Yes - remove the BJB. Refer to WSM, Section 414-01 > Removal and Installation > Battery Cables - 3.5L Duratec/3.5L EcoBoost > only perform Step 22 to 24. Proceed to Step 4.
- (2). No - proceed to Step 6.

4. Inspect connector C1035B of the BJB. Is the connector damaged? See Figure 2 for example.

Figure 2



(1). Yes - replace the 14401 harness. Proceed to Step 5.

(2). No - proceed to Step 5.

5. Replace the BJB reversing the removal procedure.

6. Remove fuse F10 and replace with the listed service replacement part.

7. Install the BJB cover.

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NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.