



# Service Bulletin

Bulletin No.: 25-NA-105

Date: May, 2025

## INFORMATION

**Subject: Information on Seat Belt Retractor Guide Cleaning for Slow Retraction Seat Belts**

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
BrightDrop	Zevo 600	2023	2024	—	—	—	—
	Zevo 400	2024					
Chevrolet	BrightDrop 600	2025	2026				
	BrightDrop 400						

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Some customers may comment on having slow retraction with the seat belt.
<b>Cause</b>	The condition may be caused by the material on the retractor guide accumulating debris over time.
<b>Correction</b>	<b>DO NOT</b> replace the seat belt retractor assembly for this complaint <b>BEFORE</b> attempting to clean the seat belt retractor guide.

### Service Procedure

**Important:** This technical service bulletin (TSB) can only be completed by BrightDrop dealers or BrightDrop certified repair facilities who have met all BrightDrop specific training, tool, and equipment requirements. Repairs must be performed by a technician who has successfully completed the required training.

**Important:** Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Refer to *Seat Belt Retractor Guide Cleaning* in SI.

**Warranty Information**

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
6480518*	Seat Belt Retractor Guide Cleaning	0.3 Hrs.
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released May 02, 2025

