

Reference	SSM76367
Models	New Range Rover / L460 New Range Rover Sport / L461
Title	Shock Absorber DTCs
Category	Chassis
Last modified	16-Jul-2025 00:00:00
Symptom	304000 Suspension System
Content	<p><u>Model / Model Year / Derivative</u></p> <p>Range Rover / 22MY Onwards / All Range Rover Sport / 23MY Onwards / All</p> <p><u>Situation:</u></p> <p>JLR Engineering investigations have identified reports indicating suspension warning light on for suspension malfunction / failure. This warning light is caused by the following DTCs: C1071/72/73/74/75/76/77/78 - 01/13/14/64.</p> <p><u>Cause:</u></p> <p>Currently under investigation, but there is indication that in the cases where there is no obvious fault or damage to the damper / shock absorber assembly, the potential cause is a software issue.</p> <p><u>Action:</u></p> <p>Refer to the service information below.</p> <p><u>Service Information:</u></p> <p>Use the Jaguar Land Rover approved diagnostic equipment to check the software level of the Chassis Control Module (CHCM).</p>

NOTE: Modules already at the latest software level will not be available for update.

If there **is** a CHCM software update available:

1. Select and run the 'CHCM - Software - Update Module'.
2. Follow all on-screen instructions to complete the task.
3. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.
4. Perform a road test to validate the DTC(s) do not reappear.
5. If the DTC(s) appear, follow the TOPIx DTC guidance.

If there **is not** a CHCM software update available:

1. Follow the TOPIx DTC guidance.
2. If the TOPIx DTC 'Action' instructs to replace a component, **DO NOT** replace the component at this stage.
3. Clear the DTC(s) by selecting the 'CHCM – DTC Clear' module application.
4. Perform a road test to validate the DTC(s) do not reappear.
5. **Only replace the component if DTC(s) reappear.**

(Ref 000388803 / 4194)

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