

<b>Reference</b>	SSM76367
<b>Models</b>	New Range Rover / L460 New Range Rover Sport / L461
<b>Title</b>	Shock Absorber DTCs
<b>Category</b>	Chassis
<b>Last modified</b>	14-Jul-2025 00:00:00
<b>Symptom</b>	304000 Suspension System
<b>Content</b>	<p><b><u>Model / Model Year / Derivative</u></b></p> <p>Range Rover / 22-25MY / All Range Rover Sport / 22-25MY Onwards / All</p> <p><b><u>Situation:</u></b></p> <p>JLR Engineering investigations have identified reports indicating suspension warning light on for suspension malfunction/failure. This warning light is caused by the following DTCs: C1071/72/73/74/75/76/77/78 - 01/13/14/64.</p> <p><b><u>Cause:</u></b></p> <p>Currently under investigation, but there is indication that in the cases where there is no obvious fault or damage to the module or the shock absorber solenoid, the potential cause is a software issue.</p> <p><b><u>Action:</u></b></p> <p>Refer to the service information below.</p> <p><b><u>Service Information:</u></b></p> <p>Use the Jaguar Land Rover approved diagnostic equipment to read the current software level of the Chassis Control Module (CHCM).</p>

If the current software level of the CHCM is N9X2-14E093-BT:

1. Follow the TOPIx DTC guidance.
2. If the TOPIx DTC 'Action' instructs to replace a component, **DO NOT** replace the component at this stage.
3. Clear the DTC(s) by selecting the 'CHCM – DTC Clear' module application.
4. Perform a road test to validate the DTC(s) do not reappear.
5. **Only replace the component if DTC(s) reappear.**

If the current software level of the CHCM is **not** N9X2-14E093-BT:

NOTE: Modules already at the latest software level will not be available for update.

1. Select and run the 'CHCM - Software - Update Module'.
2. Follow all on-screen instructions to complete the task.
3. Disconnect the JLR approved diagnostic equipment and the JLR approved battery support unit.
4. Perform a road test to validate the DTC(s) do not reappear.
5. If the DTC(s) appear, follow the follow the TOPIx DTC guidance.

(Ref 000388803 / 4194)

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