

Reference	SSM76344
Models	Defender / L663 Discovery / L462 New Range Rover / L460 New Range Rover Sport / L461
Title	Oil Leak From The Transfer Case
Category	Driveline
Last modified	18-Jul-2025 00:00:00
Symptom	508000 Transfer Case Concerns
Content	<p>Model / Model Year / Derivative Range Rover Sport / 23-24MY / All Range Rover / 22-24MY / All Defender / 22-24MY / All Discovery / 21-24MY / All</p> <p>Situation: JLR Engineering investigations have found customers reporting of oil leaks from the transfer case.</p> <p>Cause: Damage to the front input shaft seal and/or rear output shaft seal.</p> <p>Action: Refer to the service request below.</p> <p>Service Request: If you have an oil leak from the front input shaft seal and/or rear output shaft seal, do not clean any oil from the transfer case, continue to replace the transfer case, see TOPIx Workshop Manual section 315-00C: General Procedures - Removal and Installation – Transfer Case.</p>

Do not remove the oil or disturb the oil seals within the transfer case.

Raise an Electronic Product Quality Report (EPQR) which must include the below information.

- Reference to PTS_800
- Reference to P390661/P379707
- Reference this SSM number
- Confirmation that the removed part is being retained. Engineering will arrange for either a retailer visit to inspect the part, or arrange for the part to be collected using the Parts Return Process (PRR)
- Submit the EPQR.

(Ref 000390661 / 5597)

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