Advanced Technical Information

Y1A – PCM Display Stuck on Loading Spinner/Porsche Logo

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	2020 - 2024	Y1A, Y1B, Y1C	N/A	-

Revision History

Revision	Release Date	Changes
0	September 8, 2023	Original document
1	February 14, 2024	Update of Service Information
2	July 22, 2025	Update of Title, Vehicles Affected, Condition, Technical Background, and Service Information

Condition

Customer complains of PCM display stuck on loading spinner or Porsche logo while Bluetooth and radio are still functional by steering wheel buttons. (This ATI applies to the concern shown in Figures 1 & 2 but **NOT** Figures 3 & 4)

Advanced Technical Information

Technical Background

There is a conflict in software between the PCM and display causing the display to be stuck in a loop. The fault currently occurs after VR19.0.1-update has been performed, affecting PCMs at software versions 3793, 3823, and 3882. There are no fault codes associated with the display issue. Refer to the images below for the correct condition that applies to the concern.

Figure 1 - Porsche Logo

Figure 2 - Loading Spinner (No additional icons or text)

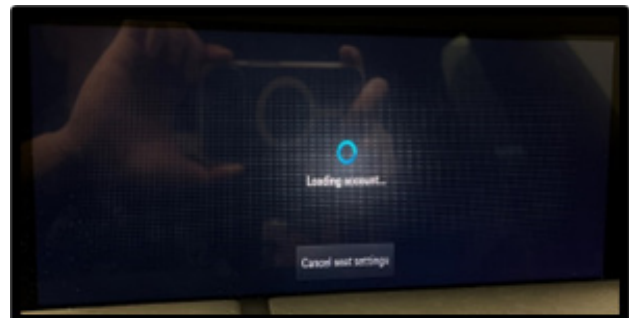**Figure 3 - Media loading (Not applicable)**

Figure 4 - Account Loading (Not applicable)

Service Information

The solution for this issue is to follow TI 65/23, updating the PCM software level to 3885.
1. Create a separate PCSS job line for the concern.
2. Create a Pre-VAL.
3. Verify there are no relevant fault codes to the PCM, and PCM software level.
    a. If the PCM software level is **ALREADY** at 3885, follow the instructions:
        i. No further actions are to be taken.
            1. Replacement of the PCM does **NOT** reduce the likelihood of the failure reoccurring.
    b. If the PCM software level is **NOT** at 3885, follow the instructions:
        i. Perform TI 65/23.
        ii. Create a Post-VAL.
        iii. Verify PCM software level is 3885.

Warranty

For documentation and warranty invoicing, enter the working position and PCSS encryption specified below in the Warranty claim:

APOS	Labor operation	I No.
03350050	On board diagnostic	
03350053	On board diagnostic. Create VAL	
91522550	Central computer PCM program	
03350063	On board diagnostic. System test after repair, Create VAL	

PCSS encryption:

Location (FES5)	91520	Central computer PCM
Damage type (SA4)	1613	No function occasionally

Search Items

Taycan, J1, PCM, Loading, Stuck, Display, Spinner, Spinning, Blue, Circle, Porsche, Logo