



## STAR ONLINE PUBLICATION



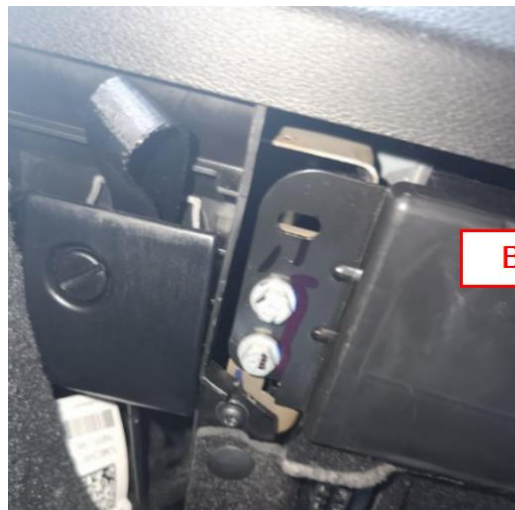
**Case Number:** S2523000073

**Release Date:** August 2025

**Symptom/Vehicle Issue:** Emergency Frunk Release Cable Proper Inspection, Use and Storage.

**Discussion:** This document discusses the procedure for proper inspection, use, and storage of the Emergency Frunk Release Cable. Failure to properly store after a low battery voltage condition, can cause damage to the cable and create improper operation in the future.

- **Inspection** – Inspect the Emergency Hood Release Cable, located under the Instrument Panel, below the Steering Wheel.
  - The Emergency Hood Release Cable should be properly stowed as shown, as received from the plant.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**



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- The strap should be secured within the cover. If it is the longer version of the strap, it should be folded in half and secured with a rubber band. The strap should be pinched between the cover and the base.



- The cover should be closed and locked. The lock holds the cover closed and should be positioned as shown. The lock can be rotated by using a coin or screwdriver.



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- If there is any damage to the Emergency Frunk Release Cable similar to the list below, it must be replaced.
  - Broken or missing locking pin, cover, or strap.
  - Broken base or retaining clips – Push and pull on the Cover. It should be secure, not loose.
  - Frayed or disconnected strap.
  - Disconnected or damaged cable.
- **The Emergency Frunk Release Cable should only be used when there is no power available to use the electronic Frunk Release Button. Consult the Owner's Manual for instructions.**
- **Storage** – If the Emergency Frunk Release Cable is used to open the Frunk or has been replaced, it must be restored to the original state.
  - If the strap is the longer version, it should be folded in half and secured with a rubber band.
  - Ensure the strap is properly located on the pinch point between the Base and Cover.
  - Push the Cover closed and rotate the Lock 90° to the locked position.

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