

**Technical Service Bulletin (TSB)**  
**Flash: Radio Frequency Hub Module (RFHM) Updates**

<b>REFERENCE:</b>	<b>TSB:</b> 08-232-25 <b>GROUP:</b> 08 - Electrical	<b>Date:</b>	August 1, 2025	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	2025 (DT) RAM 1500 Pickup			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input checked="" type="checkbox"/> SA <input checked="" type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE:</b> This bulletin applies to North and South America, India & Asia Pacific and South America markets.	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may experience one or more of the following:</b> <ul style="list-style-type: none"> <li>• Key fob is inoperable.</li> <li>• Proximity is inoperable.</li> </ul> <b>NOTE: Intermittent proximity not working is not an RFHM issue.</b> <ul style="list-style-type: none"> <li>• If Smart Phone As A Key (SPAACK) exclusively and then the driver reverts back to using key fob, the Remote Keyless Entry (RKE) on the fob is in operable.</li> </ul>				
<b>CAUSE:</b>	RFHM software				

**REPAIR SUMMARY:**

This bulletin involves reprogramming the RFHM module with the latest available software.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
18-19-12-BH	Module, Radio Frequency Hub (RFHM) - Reprogram (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
Failure Code	CC	Customer Concern	

**The dealer must use failure code CC with this Technical Service Bulletin.**

- If the customer's concern matches the SYMPTOM identified in the Technical Service Bulletin, failure code CC is to be used.
- When utilizing this failure code, the 3C's (customer's concern, cause and correction) must be provided for processing Technical Service Bulletin flash/reprogramming conditions.

## SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wiTECH or Equivalent	-	-

## DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

**NOTE: Install a battery charger to ensure battery voltage does not drop below 13.2 volts. Do not allow the charging voltage to climb above 13.5 volts during the flash process.**

**NOTE: If this flash process is interrupted/aborted, the flash should be restarted.**

1. Reprogram the RFHM with the latest available software. If issues arise when flashing a module using the wiTECH Diagnostic Application, please submit a ticket to the Helpdesk. The Helpdesk can be found within the Help menu.
2. Clear all DTCs that may have been set in any module due to reprogramming. The wiTECH application will automatically present all DTCs after the flash and allow them to be cleared.

**NOTE: For SA market only, after applying this TSB, it is not necessary to send DID-I or DID-A.**

## POLICY:

Reimbursable within the provisions of the warranty.

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