

Technical Service Bulletin

Topic	96 Driver assist systems: side assist issues warnings for no reason - A5
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Audi
Transaction No.	2078803/1
Level	EH
Status	Released for publishing
Release date	Jul 31, 2025

New customer code

Object of complaint	Complaint type	Position
assistance systems, comfort controls -> lane change assistance -> vehicle in adjacent lane warning	functionality -> activates without cause	
assistance systems, comfort controls -> lane change assistance -> vehicle in adjacent lane information	functionality -> activates without cause	

Vehicle data

A5

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
FU*	2025	A		*	*	*

PR numbers

PR numbers
?:or ?::with 7Y1
?:with 79H

Documents

Document name
master.xml

 Connection offline

Technical Service Bulletin

Transaction No.: **2078803/1**

96 Driver assist systems: side assist issues warnings for no reason - A5

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Condition

Customer states:

The customer complains that the side assist issues warnings for no reason about vehicles in the blind spot. The light in the exterior mirror on the corresponding side of the vehicle lights up.

Workshop findings:

The complaint can usually be reproduced in the workshop.

Technical Background

Reflections in the bumper carrier.

Production Solution

Not applicable.

Service

Close off the openings on both sides of the bumper carrier. Please use aluminum adhesive tape to do this.

NOTICE

When attaching the aluminum adhesive tape, please ensure that there is a small drainage opening at the bottom so that water can drain.



Figure 1. Left side of vehicle with towing bracket, bumper carrier opening sealed off with aluminum adhesive tape.

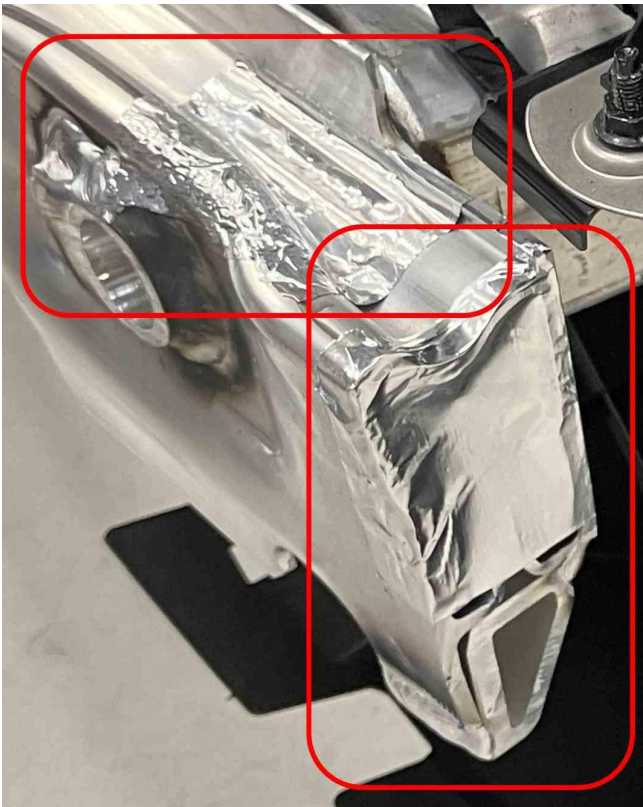


Figure 2. Right side of vehicle without towing bracket, bumper carrier opening (on the side and top) sealed off with aluminum adhesive tape.



Figure 3. Left side of vehicle without towing bracket, bumper carrier openings (on the side and top) sealed off with aluminum adhesive tape.

! NOTICE

For the version without a towing bracket, please also seal off the openings on the top of the bumper carrier (see figures 2 and 3).

Warranty

Claim Type:	<ul style="list-style-type: none"> If the vehicle is outside of any warranty, this Technical Service Bulletin is informational only. 		
Service Number:	9635		
Damage Code:	0010		
Labor Operations:	Remove and install rear bumper cover	6369 1900	See SRT with associated operations
	Modify bumper carrier	6350 5099	10 TU
Claim Comment:	As per TSB 2078803/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

All part and service references provided in this TSB (**2078803**) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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