



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 930E / Onboard Charger with Integrated DC/DC-Converter (OCDC) Software

This notice is for: All Dealer Personnel

Date: July 01, 2025

Issue: Audi is providing a software update to help improve the performance of the Onboard Charger with Integrated DC/DC-Converter (OCDC).

- Repair:**
- REPAIR AVAILABLE – July 02, 2025
 - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Software update only - no parts needed.

Affected Vehicles:

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2024	Q4 SPORTBACK E-TRON	130
USA	2024	2024	Q4 E-TRON SUV	337
CAN	2024	2024	Q4 E-TRON SUV	101

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
 - Owner mailing – July 2025
 - Loaner/rental coverage – see campaign circular

-END OF MESSAGE-

Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.