



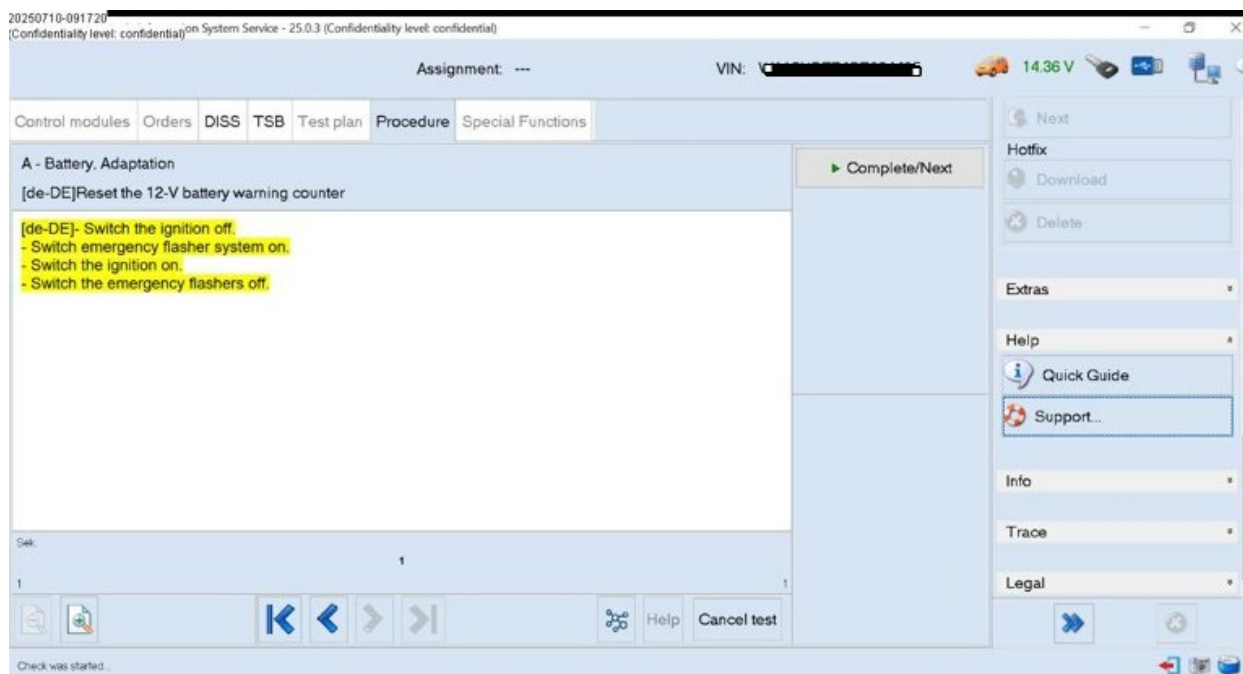
Service Information

Offboard Diagnostic Information System Service (ODIS Service) Number: AOS-25-39

Subject: A - Battery, Adaptation runs in a loop with no ending Hotfix Instructions Date: July 17, 2025

Hotfix Alert!

Issue seen: A - Battery, Adaptation test runs into loop while performing the reset the 12-v battery warning counter. The test advises switching the ignition off, flashers on, ignition, flashers off. As soon as you follow the procedure and continue to go to the next step, the test will loop back to the same procedure.



- Function test plan effected: A - Battery, Adaptation test plan
- Vehicle effected: 2025 Q4_e_tron
- Hotfix number: A_V_2.38.6_FIX_RESET_BD____20250716-094603
- ODIS software version needed for this hotfix: Audi brand version 2.38.6


Important:

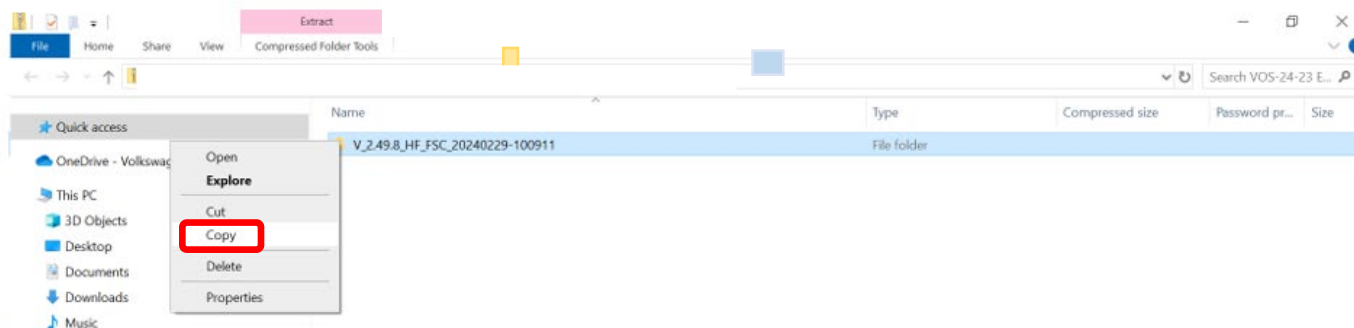
We recommend installation of this hotfix on one diagnostic device ONLY. Hotfix must be removed immediately after performing the procedure.



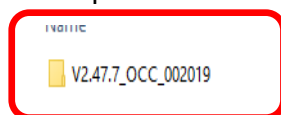
Service Information

1.0 Download Hotfix

1. Open a **Web Browser** on the diagnostic device and log on to **AccessAudi.com**
2. Navigate to **Elsa2Go>Service References>Software/Hardware Updates**
3. Search for **AOS-25-39 A - Battery, Adaptation runs in a loop with no ending Hotfix Zip File**
4. Click the **AOS-25-39 A - Battery, Adaptation runs in a loop with no ending Hotfix Zip File** icon  and **save** it to your Windows desktop.
5. Close your browser.
6. Browse to the desktop and double-click the **AOS-25-39 A – Battery, Adaptation runs in a loop with no ending Hotfix Zip File** to open it.
7. Right click the file (example only) name and select **Copy**:



8. Right click anywhere on the Windows desktop and select **Paste**. This file icon (example) must appear on the desktop:



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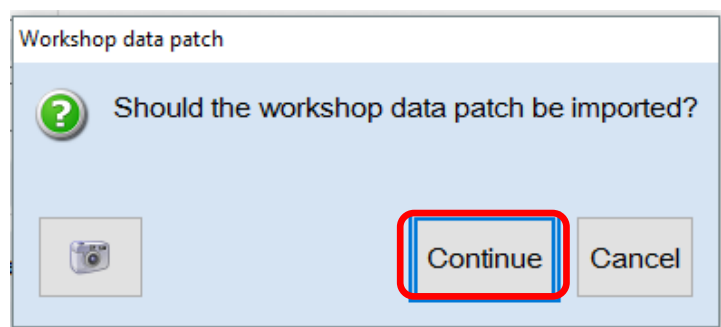
Service Information

2.0 – Install Hotfix into ODIS Service

1. Open ODIS Service (“Run as Administrator”)
2. Expand the **Data** submenu and click **Download** (under **Hotfix**):



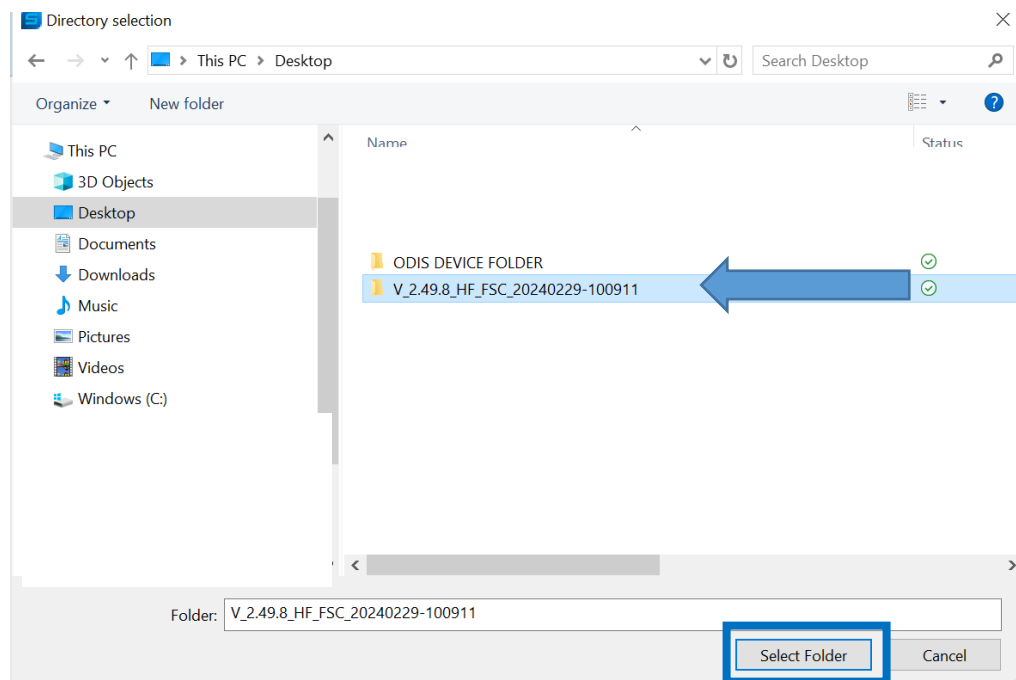
3. Click **Continue**:



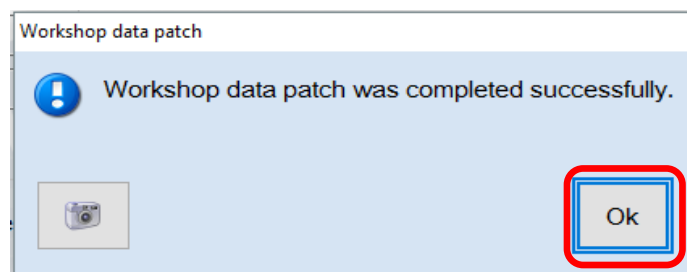


Service Information

- The Directory selection window will appear. Browse to and **highlight the Hotfix file** (*example only*), then click **Select Folder**:



- Click **OK**:



- Perform the diagnostic procedure.

Important:

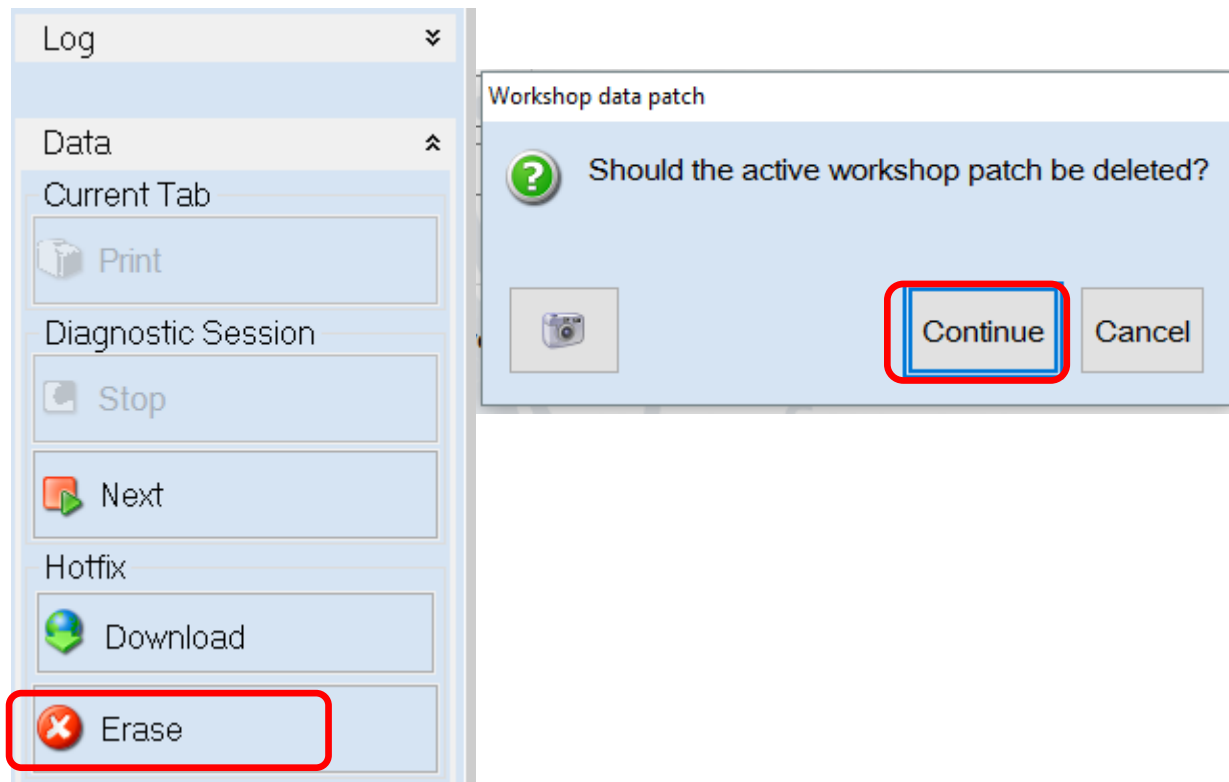
The Hotfix must be removed after performing the procedure. Failure to do so will cause other vehicle diagnostics sessions to malfunction.



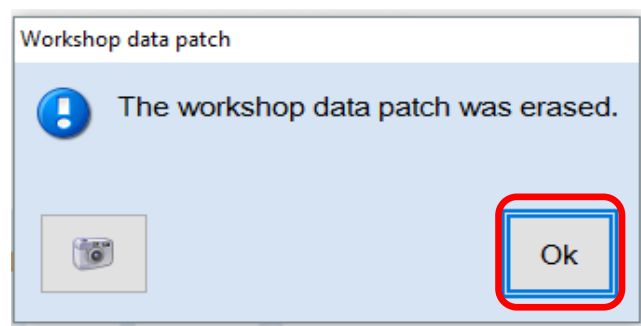
Service Information

3.0 – Uninstall the Hotfix from ODIS Service

1. Select **Erase** (under Hotfix), then **Continue**:



2. Click **OK** and close ODIS Service:



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Service Information

For questions or concerns, please reach out to David Provonche, 248-754-6091.

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Audi GFF / ODIS Validation / Service42 Research

VWGoA, Inc.

Product Quality & Technical Service