| Date: | Affected Models: | Affected Regions: | Affected Volume: | Number: |
| 27.07.2025 | Emira 4-Cylinder 2024 & 2025 Selected Model Year VIN Range | All Markets | 3943 | 131-25015 |

Copy files should be maintained by:

Service Manager		Service Reception		Supervisor		Parts Manager	

TITLE
New VBF headers and Bootloader SW available for the TCU (Transmission Control Unit).

REASON
The new VBF headers and Bootloader software will allow for future SW updates of the TCU using EmiraDS.

ACTION
- Check and identify any affected Emira vehicles from your inventory stock, dealer demonstrators and customer vehicles to ensure that this campaign action is performed at the first opportunity.

- Any affected vehicle's campaign status will be displayed on the Lotus Commercial Management System (LCMS).

NOTE: Please inform the vehicle owner that this TCU bootloader SW update will not affect current vehicle functionality.

Procedure

Preparation:

Using the Lotus Insight tool*, the Emira Diagnostic System will show the availability of a new software version for the TCU.

*Note: This MUST be done using the Lotus Insight Tool.

TCU Software Update
Select the TCU update under the software menu, following the instructions provided on the screen to complete the update.

Warranty Declaration
This technical service bulletin is not intended as a recall procedure, nor will it have an affect on the vehicles warranty period.

Please perform the Campaign Agreement in LCMS which can later be converted into a Warranty Claim having the warranty type "Recall and Campaign".

This shall be raised in LCMS in under campaign ID QBS-131-25015.

CHARGES
A warranty claim may be submitted on Lotus Commercial Management System (LCMS), campaign number QBS-131-25015.

Update TCU software: operation code 17.09.01-09 - TCU SW upgrade - 0.1hrs labour/vehicle. Use A code 51, B code D2.

Lotus Technology Innovative Limited
The Ragged School, 18 Vine Hill, London, EC1R 5DZ, United Kingdom

Note: The SW download does not require constant technician attendance, but only occasional monitoring of the SW update progress. Therefore it is expected the vehicle can be left to complete the download. When leaving the vehicle unattended to complete the download, ensure:

- A suitable battery support unit (minimum of 100A) is connected to the vehicle battery.
- The Wi-Fi connection is stable and not interrupted – a poor Wi-Fi connection will slow down SW download.
- Ensure the Lotus Insight Tool is powered during download, (the settings can be configured never to sleep when on battery or when power plugged in).
- Do not disturb the VCI connection to the vehicle or USB connection to the Insight Tool to prevent a failed SW download.

Note: All software downloads are recorded by the Emira Diagnostic System and are periodically checked by Lotus as part of the warranty auditing procedure.

Ends.

SERVICE BULLETIN QBS CLASS 2

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