

25PBE – Hendrickson HMX Suspension Rear Brake Piping Interference

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Number

25PBE / NHTSA #: 25V353/ Transport Canada #: 2025-288

Supplier

PACCAR

Description

Hendrickson HMX Suspension Rear Brake Piping Interference

Date

7/3/2025

What's New

Safety Recall – Interim Notification

Interim bulletin chassis are now flagged in the PACCAR Registration and Warranty System. Refer to Bulletin [99-048](#) for details.

Certain chassis may have rear suspension tracking rod interference with the left rear brake modulator when the suspension moves through its full travel.

Interference with the left rear brake modulator could cause loss of service brake or ABS modulation for one rear axle wheel end, which may increase the risk of a crash. The driver may see the ABS dash lamp before loss of service brake supply to affected rear axle wheel end.

This bulletin will be updated once parts and procedures are available.

Introduction

Parts and procedures are not currently available for this safety recall.

This bulletin will be updated once parts and procedures are available.

Certain chassis may have rear suspension tracking rod interference with the left rear brake modulator when the suspension moves through its full travel.

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Situation

320 – (315 US / 5 Canada) Model Year 2024-2026 367, 548, 567, and 589 chassis built from 06/19/2023 through

04/10/2025 equipped with Hendrickson HMX suspension.

Resolution

Safety Recall – Interim Notification

This bulletin will be updated once parts and procedures are available.

 NOTE
Interim bulletin chassis are now flagged in the PACCAR Registration and Warranty System. Refer to Bulletin 99-048 for details.

Federal Law

It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

This bulletin will be updated once parts and procedures are available.

Procedure

Parts and procedures are not currently available for this safety recall.

This bulletin will be updated once parts and procedures are available.

Parts

Parts and procedures are not currently available for this safety recall.

This bulletin will be updated once parts and procedures are available.

Links

[25PBE PB Chassis List - Bulletin](#)
[25PBE Interim Customer Letter - US](#)
[25PBE Interim Customer Letter - CA](#)
[99-048 Bulletin](#)

Select the date.

IMPORTANT SAFETY RECALL

Interim Notification

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 25PBE – Hendrickson HMX Rear Suspension Brake Piping Interference
NHTSA: 25V353
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Peterbilt Motors Company has decided a defect which relates to motor vehicle safety exists in Model Year 2024-2026 367, 548, 567, and 589 model vehicles manufactured from 06/19/2023 through 04/10/2025 with Hendrickson HMX suspensions. In certain chassis, the left-rear brake could become damaged by contact with the suspension. This could lead to reduced braking or ABS modulation for one rear axle wheel end, which may increase the risk of a crash. The ABS dash lamp may illuminate before brake performance is affected.

<i>What is the problem?</i>	Left-rear brake could become damaged by contact with the suspension.
<i>What will your dealer do?</i>	When parts and procedures are available, you will be notified and advised to arrange for your Peterbilt dealer to inspect and repair your vehicle.
<i>What should you do?</i>	There is no action required on your part at this time.

Peterbilt has initiated this recall to remedy the issue at no charge to you. **Currently, parts and procedures are unavailable to correct this condition.** However, Peterbilt is required to notify customers of the existence of the identified safety defect. **You will be notified by mail when the parts and procedures become available.**

If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

If you conclude that Peterbilt has not enabled you to remedy this defect in a reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

We apologize for any inconvenience this preventive procedure may cause and thank you for your participation in helping Peterbilt provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Select the date.

IMPORTANT SAFETY RECALL

Interim Notification

This notice applies to your vehicle. Your VIN(s) can be found on the bottom or back of this page.

Subject: Safety Recall: 25PBE – Hendrickson HMX Rear Suspension Brake Piping Interference
Transport Canada Recall: 2025-288
EXPIRATION DATE: NONE

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the Motor Vehicle Safety Act. This is to inform you that your vehicle may contain a defect that could affect the safety of a person.

Peterbilt Motors Company has decided a defect which relates to motor vehicle safety exists in Model Year 2024-2026 367, 548, 567, and 589 model vehicles manufactured from 06/19/2023 through 04/10/2025 with Hendrickson HMX suspensions. In certain chassis, the left-rear brake could become damaged by contact with the suspension. This could lead to reduced braking or ABS modulation for one rear axle wheel end, which may increase the risk of a crash. The ABS dash lamp may illuminate before brake performance is affected.

<i>What is the problem?</i>	Left-rear brake could become damaged by contact with the suspension.
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<i>What should you do?</i>	There is no action required on your part at this time.

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If you require further information about this recall or experience any difficulty in making arrangements for this repair, please contact the Peterbilt Customer Experience Department at PB.Tech.Pubs.Dept@paccar.com.

For additional information about the recall, you can contact Transport Canada at 1-800-333-0510.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this vehicle, we would appreciate your advising us of the new owner. Please send all known ownership and address changes to PBDiv.Warranty.Docs@paccar.com.

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