

2426855(PEX)	INJECTOR, MX-11, EPA21/24	Engine	044-004-001
2426856(PEX)	INJECTOR, MX-13, EPA21/24	Engine	044-004-001
2428773	FUEL INJECTOR	Engine	044-004-001
2428774(PEX)	INJECTOR, MX-13, CARB 24	Engine	044-004-001
2429854	FUEL INJECTOR	Engine	044-004-001
2429855	FUEL INJECTOR	Engine	044-004-001
2452061	FUEL INJECTOR	Engine	044-004-001
2452062	FUEL INJECTOR	Engine	044-004-001
2460409	FUEL INJECTOR	Engine	044-004-001
2460410	FUEL INJECTOR	Engine	044-004-001
2460411	FUEL INJECTOR	Engine	044-004-001
2460412	FUEL INJECTOR	Engine	044-004-001
2460413	FUEL INJECTOR	Engine	044-004-001
2460414	FUEL INJECTOR	Engine	044-004-001

For retroactive payments, file a long form claim and populate parts and labor costs to the sublet fields. Make sure to attach an invoice and receipt to the claim to document the repair and payment made

Warranty

The emissions warranty will cover the repair costs for any failure of an emissions-related part described in this bulletin that results under normal use and service, caused by a warrantable failure, which must be the result of a defect in material and/or factory workmanship. Reimbursement will

include:

- Parts
- Labor
- Consumables (when not reusable)

PROACTIVE REPAIRS ARE NOT COVERED BY THIS PROGRAM.

Towing will only be covered if 'engine' emission component failure occurs within the base engine period of 24 months/250,000 miles/6,250 hours, whichever comes first. Outside of base engine coverage, towing and travel are excluded.

	2403775	
	2403777	
	2423651	
	2423653	
	2426853	
	2426855	
	2428773	
	2429854	
	2452061	
	2460409	
	2460411	
	2460413	

If there is a failure of any of the parts listed above, submit a warranty claim through PACCAR Registration and Warranty System (PRWS). Ensure the correct VIN number and Causal Part removed from the vehicle are on the submitted claim.

Attachments

[US Customer Letter \(English\)](#)

[CAN Customer Letter \(English\)](#)

[Chassis List](#)



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000

Date TBD

[VIN]

Customer Name

Address

City, State Zip



Subject: CE033 MX Component Specific Emissions Warranty for EMY2023 PACCAR MX-11 and MX-13 Engines

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the Canadian Environmental Protection Act, 1999.

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless you experience a problem with your vehicle.

This letter has been sent to inform you that Kenworth Truck Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km, or 22,000 engine hours, whichever comes first, from the original warranty registration date.

Table 1: Parts Covered by Extended Warranty Coverage (EWC Code 9202164)

Part Name	Part Number	Result of Failure
Fuel Injector (MX-13, EPA21)	2314737	Inefficient fuel injector performance can lead to insufficient regeneration and high soot loading of DPF due to uneven fuel burning.
	2383579	
	2394548	
	2403201	
	2403776	
	2403778	
	2423652	
	2423654	
	2426854	
	2426856	
	2428774	
	2429855	
	2452062	
	2460410	
2460412		
2460414		
Fuel Injector (MX-11, EPA21)	2314736	Inefficient fuel injector performance can lead to insufficient regeneration and high soot loading of DPF due to uneven fuel burning.
	2383578	
	2394547	
	2403200	
	2403775	
	2403777	
	2423651	
	2423653	
	2426853	
	2426855	
	2428773	
2429854		



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000

	2452061	
	2460409	
	2460411	
	2460413	

If you have previously paid to replace one of the components listed in the tables above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Kenworth Dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

To find your nearest Kenworth dealer, use the Dealer Locator on the website www.Kenworth.com or by scanning the QR code in the upper right corner of this letter.

When contacting your selected Kenworth dealer, refer to Extended Warranty Code (EWC) 9202164 and the VIN listed on this letter.

If you require further information about this extended emissions warranty coverage or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line

or

Mail: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Customer Service Department

or

Phone: 425-828-5888

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



A **PACCAR** COMPANY

Kenworth Customer Service



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000

Date TBD

[VIN]

Customer Name

Address

City, State Zip



Subject: CE033 MX Component Specific Emissions Warranty for EMY2023 PACCAR MX-11 and MX-13 Engines

Dear Kenworth Customer,

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless you experience a problem with your vehicle.

This letter has been sent to inform you that Kenworth Truck Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km, or 22,000 engine hours, whichever comes first, from the original warranty registration date.

Table 1: Parts Covered by Extended Warranty Coverage (EWC Code 9202164)

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	2383579	
	2394548	
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	2403776	
	2403778	
	2423652	
	2423654	
	2426854	
	2426856	
	2428774	
	2429855	
	2452062	
	2460410	
2460412		
2460414		
Fuel Injector (MX-11, EPA21)	2314736	Inefficient fuel injector performance can lead to insufficient regeneration and high soot loading of DPF due to uneven fuel burning.
	2383578	
	2394547	
	2403200	
	2403775	
	2403777	
	2423651	
	2423653	
	2426853	
	2426855	
	2428773	
	2429854	
	2452061	



A **PACCAR** COMPANY

Kenworth Truck Company
Customer Service Department
PO Box 1000
Kirkland, Washington 98083-1000

	2460409	
	2460411	
	2460413	

If you have previously paid to replace one of the components listed in the tables above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Kenworth Dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

To find your nearest Kenworth dealer, use the Dealer Locator on the website www.Kenworth.com or by scanning the QR code in the upper right corner of this letter.

When contacting your selected Kenworth dealer, refer to Extended Warranty Code (EWC) 9202164 and the VIN listed on this letter.

If you require further information about this extended emissions warranty coverage or experience any difficulty in making arrangements for this repair, please contact Kenworth Customer Service, provide your name, your dealer's city and state, your phone number, your email address (optional), the last 8 digits of your VIN, the bulletin number, and your question using one of the following:

- Email: Kenworth.Campaigns@paccar.com with the bulletin number in the subject line
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- or
- Phone: 425-828-5888

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



A **PACCAR** COMPANY

Kenworth Customer Service

2403778(PEX)	INJECTOR, MX-13, EPA21	Engine	044-004-001
2423651	FUEL INJECTOR	Engine	044-004-001
2423652	FUEL INJECTOR	Engine	044-004-001
2423653	FUEL INJECTOR	Engine	044-004-001
2423654	FUEL INJECTOR	Engine	044-004-001
2426853(PEX)	INJECTOR, MX-11, EPA21/24	Engine	044-004-001
2426854(PEX)	INJECTOR, MX-13, EPA21/24	Engine	044-004-001
2426855(PEX)	INJECTOR, MX-11, EPA21/24	Engine	044-004-001
2426856(PEX)	INJECTOR, MX-13, EPA21/24	Engine	044-004-001
2428773	FUEL INJECTOR	Engine	044-004-001
2428774(PEX)	INJECTOR, MX-13, CARB 24	Engine	044-004-001
2429854	FUEL INJECTOR	Engine	044-004-001
2429855	FUEL INJECTOR	Engine	044-004-001
2452061	FUEL INJECTOR	Engine	044-004-001
2452062	FUEL	Engine	044-004-

service, caused by a warrantable failure, which must be the result of a defect in material and/or factory workmanship. Reimbursement will include:

- Parts
- Labor
- Consumables (when not reusable)

 **NOTE**

Cummins-powered chassis do not have Extended Emissions Coverage under this bulletin.

PROACTIVE REPAIRS ARE NOT COVERED BY THIS PROGRAM.

Towing will only be covered if 'engine' emission component failure occurs within the base engine period of 24 months/250,000 miles/6,250 hours,

whichever comes first. Outside of base engine coverage, towing and travel are excluded.

PACCAR will pay for reasonable labor costs for engine removal and reinstallation when necessary to repair a warrantable failure.

The emissions warranty is retroactive and applies to qualifying warrantable failures that customers have already had repaired at their expense.

These components qualify for coverage on EMY2023 PACCAR MX-11 and MX-13 engines:

Engine Model Year	PPD Part Number	Part Description
2023 (MX-13)	2314737	Fuel Injector
	2383579	
	2394548	
	2403201	
	2403776	
	2403778	
	2423652	
	2423654	
	2426854	
	2426856	
	2428774	
	2429855	
	2452062	
	2460410	
2460412		
2460414		
2023 (MX-11)	2314736	Fuel Injector
	2383578	
	2394547	
	2403200	
	2403775	
	2403777	
	2423651	
	2423653	
	2426853	
	2426855	
	2428773	
	2429854	



A PACCAR COMPANY

Peterbilt Motors Company
Customer Experience
1700 Woodbrook St.
Denton, TX 76205
(940) 591-4000

XX/XX/XXXX

Subject: CE033 MX Component-Specific Emissions Warranty for EMY2023 PACCAR MX-11 and MX-13 Engines

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the Canadian Environmental Protection Act, 1999.

This is not a recall or campaign. You do not need to schedule an appointment with your dealer unless you experience a problem with your vehicle.

This letter has been sent to inform you that Peterbilt Motors Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

The Emissions Warranty Coverage for the components listed in the table below has been extended to 10 years, 435,000 vehicle miles/700,000 km, or 22,000 engine hours, whichever comes first, from the original warranty registration date.

Table 1: Parts Covered by Extended Warranty (EWC Code 9485372)

Part Name	Part Number	Result of Failure
Fuel Injector (MX-13, EPA21)	2314737	Inefficient fuel injector performance can lead to insufficient regeneration and high soot loading of DPF due to uneven fuel burning.
	2383579	
	2394548	
	2403201	
	2403776	
	2403778	
	2423652	
	2423654	
	2426854	
	2426856	
	2428774	
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2460412		
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	2403775	
	2403777	
	2423651	
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	2426853	
	2426855	
	2428773	
	2429854	
	2452061	
	2460409	
2460411		
2460413		



A **PACCAR** COMPANY

Peterbilt Motors Company
Customer Experience
1700 Woodbrook St.
Denton, TX 76205
(940) 591-4000

If you have previously paid to replace any of the components listed in the table above, you may be eligible for reimbursement of the cost of parts and labor. Please provide your Peterbilt dealer with a receipt for the repair and your dealer will file a claim on your behalf. If approved, your dealer will issue reimbursement.

You can find your nearest Peterbilt dealer by using "Find a Dealer" at www.Peterbilt.com or by scanning the QR code. When contacting your selected dealer, refer to Extended Warranty Code (EWC) **9485372** and the VIN listed below or on the back of this letter. If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name.

We look forward to the opportunity to deliver this product improvement as part of our effort to provide the highest levels of customer satisfaction and service expertise. We value your business and appreciate your ongoing loyalty to Peterbilt and its dealer network. Industry-leading quality, performance and reliability are hallmarks of Peterbilt products, and we thank you for making Peterbilt your truck of choice.

Thank you,



A **PACCAR** COMPANY

Peterbilt Customer Experience

Scan this QR code to open the
Peterbilt Dealer Locator.





A PACCAR COMPANY

Peterbilt Motors Company
Customer Experience
1700 Woodbrook St.
Denton, TX 76205
(940) 591-4000

XX/XX/XXXX

Subject: CE033 MX Component-Specific Emissions Warranty for EMY2023 PACCAR MX-11 and MX-13 Engines

Dear Peterbilt Customer,

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This letter has been sent to inform you that Peterbilt Motors Company has extended the warranty coverage on certain emissions components installed on your vehicle(s). Your vehicle(s) contain(s) one or more of the parts listed in this letter. **No action is needed on your part.**

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	2460409	
	2460411	
2460413		



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1700 Woodbrook St.
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Peterbilt Customer Experience

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