

**On-car analysis list from July 24th, 2025**  
**please contact VW Helpline before attempting repair**

	Models	MY	Engine	Transmission	Topic	Customer Complaint
<b>Powertrain</b>	Atlas, Cross Sport	24-25	All	All	Oil Leak	Oil leak from Cylinder Head Cover <b>(Untouched vehicles)</b> <b>(MY24 after engine serial DRK 154894)</b>
<b>Electric</b>	Atlas, Cross Sport	24 - 25	All	All	Key Lock/Unlock functions inoperative	Customer states key functions (FOB or KESSY) for lock and/or unlock are inoperative
	Atlas, Cross Sport	24 - 25	All	All	Windshield wipers activate on their own	Customer states windshield wipers activate (swipe) on their own without rain input <b>(Untouched vehicles)</b>
<b>E-Mobility</b>	ID.4	23-25	All	All	CMCe Faults	Customer states Electrical System Error Message, U04A1 [42304], U04A5 [42336], and/or U04A9 [42444] stored in DA:008C <b>(No other relevant DTCs stored in DA:008C)</b>
	ID.4	23-25	All	All	HV Switchbox Faults	Customer states No Ready Mode, P0AA500 [42251] and/or P0AA200 [42242] stored in DA:008C
<b>Body</b>	Tiguan	24	All	All	Striker Plate	Customer states wind noise and or water ingress <b>(Untouched vehicles)</b>
	Atlas, Cross Sport	24-25	All	All	Seat Rattle	Customer states middle row seat rattles <b>(Untouched vehicles)</b> <b>(VIN AFTER: Atlas - RC546450 ; Cross Sport - RC224823)</b>
<b>Chassis</b>	Atlas, Cross Sport	24-25	All	All	Front Strut Noise	Customer states there is a noise coming from the front strut arae <b>(Untouched vehicles)</b> <b>(VIN AFTER: Atlas - RC581012; Cross Sport - RC242679)</b>
	Atlas, Cross Sport	24-25	All	All	CV Boot Leaking	Customer states there is a leak from the front of the vehicle <b>(Untouched vehicles)</b>
	Tiguan	22-24	All	All	Brake Caliper Noise	Customer states there is a noise from the front of the vehicle <b>(Untouched vehicles)</b>