

 Connection offline

## Technical Service Bulletin

Transaction No.: 2078444/1

69-25-01 - "Driver Seat Belt Error" appears on Infotainment Display

## Condition

Applicable Vehicles					
VW Model(s)	Year	Eng. Code	Trans Code	VIN Range From	VIN Range To
Tiguan	2025	All	All	All	All

Revision Table			
Instance Number	Published Date	Version Number	Reason for Update
2078444/1	7/01/2025	69-25-01	Original Publication

The message "Driver seat belt error" appears on the infotainment system display.

Customer concern can be reproduced.

## Technical Background

The following codes are registered in the memory of the control unit 0009 Electronic Electrical Control Module.

- U173E00: Detection of the presence of occupants limited operation by implausible message. Sporadic 8511745 symptom.
- U112300 Data Bus, Erroneous Value Received. Sporadic 8667429 symptom.



## Instrument cluster image



## Infotainment screen image

The Error: Driver's seat belt occurs;

1. Driving the vehicle and exceeding 6 MPH (10km/h) without buckling the seat belt and having all doors locked automatically.
2. Get out of the vehicle and lock all doors with the key fob.



If the 2 steps above are repeated at least 5 times (5 drive cycles), on the 6<sup>th</sup> time the Warning “Driver seat belt error” will be visible on the infotainment and instrument cluster display.

The above driving pattern will generate the error message.

For this warning to be deactivated on its own, the car must be driven correctly using the seat belt in at least 1 drive cycle. However, if the driver relapses in not wearing the seat belt, it will no longer be necessary to use 5 drive cycles of driving without the seat belt to activate this warning again. On the third drive cycle without wearing the seat belt the warning will reactivate more frequently.

## Production Solution

Not Applicable.

## Service

Advise the customer on proper use of the seat belt and release the vehicle.

## Required Parts and Tools

No special parts are required.

No special tools are required.

## Additional Information

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