



# VOLKSWAGEN DEALER COMMUNICATION

## Repair Available – Service Action 69MJ / Airbag Control Module

**This notice is for:** All Dealer Personnel

**Date:** July 07, 2025

**About this Service Action:** An incorrect EPROM component with lower bytes memory density may have been installed in some airbag control module. This could cause the airbag indicator light on the instrument panel to come on. To address this issue, dealers will replace the airbag control module in the affected vehicles.

- Repair:**
- REPAIR AVAILABLE – July 08, 2025
  - See ELSA and Service References in Elsa2Go for complete repair & claiming instructions.
  - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
  - Repair every affected inventory vehicle before delivery to consumers.

**Parts Department:** See the campaign circular for complete parts and ordering information. Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

**Affected Vehicles:**

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2024	2024	JETTA	910
USA	2024	2024	TAOS	1,745
USA	2024	2024	TIGUAN	341
CAN	2024	2024	JETTA	118
CAN	2024	2024	TAOS	143
CAN	2024	2024	TIGUAN	30

*\*Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

- Notes:**
- Schedule owner repairs immediately
  - Owner mailing – July 2025
  - Loaner/rental coverage – see campaign circular

**-END OF MESSAGE-**

*Ensure all dealer personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.*