

Technical Information

Service

29/25 ENU 0X00

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Warranty Information: Warranty Extension for Front Seat Cushion (29/25)

Model Line: **Taycan (Y1A/Y1B/Y1C)**

Model Year: **As of 2020 up to 2024**

Production Period: 10/21/2019 - 12/23/2021
and
04/02/2023 - 04/09/2024

Country/Market:

- USA (C02)
- Canada (C36)
- Puerto Rico (C02/COA)

Concerns: **Front seat cushion** (Part-ID. 7410)

Cause: **Technical warranty extension (TGV) front seat cushion**

The warranty on the front seat cushion is valid for **6 years from the new vehicle delivery date, irrespective of the overall mileage of the vehicle and refers to the error pattern "Failure in seat occupancy detection"**. You will find the exact warranty period of a vehicle in the vehicle information in the Porsche Central Service System (PCSS).

The warranty extension is displayed as an additional new vehicle warranty scope and contains the added information **"Front seat cushion"** in the "Coverage" column.

The warranty applies to **all vehicles assigned to the warranty extension** and is transferred automatically to the next owner.

All other warranty terms and conditions remain unchanged.

Overview of components covered by the warranty extension

Part-ID	Designation
7410	Padding for front seat

Information: **Scope not covered by this warranty extension**

All damage or malfunction caused by external factors such as damage due to an accident, incorrect use or neglect of the vehicle.

Restrictions on the cover of the warranty extension

The warranty and service information includes information about the warranty conditions for the vehicle. The owner should always read these warranty conditions carefully as the rights and obligations listed there also apply to the warranty extension.

Customer communication

Please actively inform affected customers about the warranty extension only if this is a legal requirement in your market. Otherwise, **no active customer communication** is intended.

Invoicing:

For invoicing warranty claims using the "Front seat cushion" warranty extension, the claim must be entered by specifying **Warranty type 111** under **part-ID 7410 Front seat cushion** as the **component causing the problem**. The damage category is to be selected in accordance with the customer complaint. The documentation specifications in the Porsche Warranty Manual must be observed without restriction.

If a mobility option is required in relation to repairs covered by the technical warranty extension, this can be invoiced as part of the existing customer mobility programme. The Customer mobility program regulations apply unchanged.

If you have further questions and concerns relating to this warranty extension, open a Warranty PRMS ticket.

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