

Customer Complaint "Stopwatch Fogged Up" (Sport Chrono Package: M-no. 639/640/BLH): See Information (92/16)

Change Overview:

Release	Date	Modification
0	10/13/2016	<ul style="list-style-type: none"> ▪ Original publication
1	07/03/2025	<ul style="list-style-type: none"> ▪ Equipment added ▪ Order types added ▪ Labor position section updated

Model Year: **As of 2012**

Model Line: **911 Carrera (991/992)**
Boxster/Cayman (981/982)

Equipment: Sport Chrono package (M-no. 639/640/BLH)

Subject: **Stopwatch (Sport Chrono clock)**

Information: **Customers complain that the stopwatch is fogged up.**

When the temperature in the vehicle changes, the moisture in the stopwatch can condense and build up on the inside of the face.



Information

The stopwatch is **not designed to be fully sealed**.

Moisture building up on the face is not caused by a defect in the stopwatch and **does not necessarily justify replacing** the stopwatch.

Approval for replacing the stopwatch and the relevant invoicing must be **evaluated** based on the following illustrations.

Work Procedure: 1 Perform a visual inspection of the stopwatch and assess the situation.

1.1 If the stopwatch is only slightly fogged up, i.e. with fine drops: Replacement of the stopwatch is **not** approved.

The illustration provides a basis for assessment ⇒ *Example illustration of unapproved stopwatches.*



Example illustration of unapproved stopwatches

- 1.2 If the stopwatch is very fogged up, i.e. with bigger drops: Replacement of the stopwatch is **justified and approved**. ⇒ *Workshop Manual 'Removing and installing stopwatch'*.

The illustration provides a basis for assessment ⇒ *Example illustration of approved stopwatches*. **Please attach a photo of the condensation within the clock to the PQIS job.**



Example illustration of approved stopwatches

Invoicing: The work involved is invoiced under the labor operation:

APOS	Labor operation	I No.
90225540	Replace stopwatch	

For invoicing and documentation using PQIS, enter the following coding:

Location (FES5)	90220	Stopwatch
Damage type (SA4)	5012	Fogging up, condensation, moisture

References: Removing and installing stopwatch (Sport Chrono clock), see ⇒ *Workshop Manual 'Removing and installing stopwatch'*.

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