

Missing Crossmember

Release: 01

Revision Notes: Initial Release

Service Category: Service Department

Section: Function Group 711

Technician Skill Level: A

Market North America

Applicability

Year	Model
2026	AN

Introduction

Mack Trucks has determined that certain AN models were assembled without a crossmember that was needed for the pusher axle. The missing crossmember could cause a loss of rigidity and structural integrity of the chassis. Please follow the repair instructions to add the missing crossmember.

Production Change Information

This bulletin applies to vehicles built within the specified production changes below.

Brand	Engine	Emission Level	Starting Build Date	Ending Build Date
Mack	MP8	EM-USA21	21-April-2025	28-May-2025

Warranty Information

This repair is covered by an authorized Service Program. Reimbursement is obtained through the normal claim handling process.		
Claim Type (used only when uploading from the Dealer Bus. Sys.)		B
Main Labor Code	Description	Hours
1720-16-09-01	Campaign, General (0.1 X 60)	6.0
Causal Part	85107812	
SCC Authorization Code	S4578	
Expiration Date	July 31, 2026	

Missing Crossmember

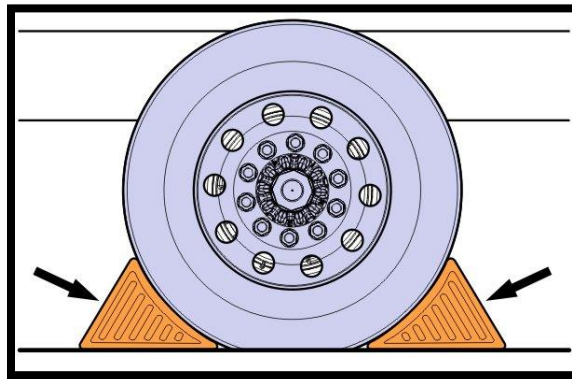
Parts Information

Order parts using normal process.

Part Numbers	Part Names	Quantity
984857	Flange Screw	20
994522	Flange Lock Nut	20
994881	Washer	20
21475323	Bolt	16
60116946	Collar	16
85107812	Kit (Crossmember)	1

Repair Procedure

1. Park the vehicle on a level surface.
2. Apply the parking brake.
3. Place transmission in park or neutral.
4. Install wheel chocks.



5. Install the missing crossmember for the pusher axle.
For any questions on the install of the crossmember, contact the campaign mailbox at campaign@volvo.com and include S4578 in the subject of the email.