



# Service Bulletin

Bulletin No.: PIT6415

Date: July, 2025

## PRELIMINARY INFORMATION

**Subject: Mirrors Do Not Fold When Passive Locking Activates**

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2021-2026		All	All	All	All
Cadillac	Escalade ESV	2021-2026		All	All	All	All
Chevrolet	Suburban	2021-2026		All	All	All	All
Chevrolet	Tahoe	2021-2026		All	All	All	All
GMC	Yukon	2021-2026		All	All	All	All
GMC	Yukon XL	2021-2026		All	All	All	All

<b>Involved Region or Country</b>	North America
<b>Condition</b>	Customers may comment that the outside rearview mirrors do not fold when passive locking engages.
<b>Cause</b>	<p>If the Auto Door Unlock selection in the vehicle settings menu is set to OFF, the doors will remain locked when the vehicle is shifted into park and the ignition is turned off.</p> <p>If the driver manually overrides the door lock by pulling on the door handle twice when exiting the vehicle, the BCM will not recognize that the door has been unlocked.</p> <p>If the BCM does not command the unlock, then the mirrors will not fold after the customer exits the vehicle and the passive locking is engaged.</p>

### Correction

Do not replace any parts for this concern.

The vehicle is operating as designed if the Auto Door Unlock setting is set to OFF and the door is manually unlocked by pulling the inside door handle.

To resolve the customer's concern, the Auto Door Unlock setting can be changed from OFF to either "Driver Door" or "All Doors."

If the customer wishes to leave the setting at "OFF", then they will need to use either the power door unlock button on the door panel or fob to unlock the vehicle before opening the door.

<b>Version</b>	1
<b>Modified</b>	7/28/2025 - Created

