



Service Bulletin

Bulletin No.: PIC6578C

Date: July, 2025

PRELIMINARY INFORMATION

Subject: Diagnostic Tip: Door Windows Will Not Roll All the Way Up and/or Moves Back Down

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Lyriq	2023 - 2025		All	All	All	All

Involved Region or Country	North America
Condition	A Customer may comment that a window will reverse when attempting to manually open or while using express up.
Cause	Software home position not aligned with actual window position.

Correction

With Ignition on, unplug the affected window motor fuse for 1 minute, reinstall the fuse and relearn the window(s).

Left front and rear windows - F50UA.

Right front and rear windows - F52UA.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
* 1080688	Cycle Window Motor Fuse(s)	0.5
*This is a unique Labor Operation for Bulletin use only.		

Version	4
Modified	10/14/2024 - Created on. 02/27/2025 - Updated Labor Operation. 03/19/2025 - Corrected labor operation. 07/28/2025 - Updated labor operation.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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