

GENERAL MOTORS
DCS 7279
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 28, 2025

Subject: N252503960 - Service Update
Tire Pressure Label May Be Incorrect

Models: 2023-2025 Chevrolet Colorado
2023-2025 GMC Canyon

General Motors is releasing Service Update N252503960 today.

What Should Dealers Do: Dealers should review IVH or the Dealer Maxis reports for open VINs in their inventory. Dealers can view the attached bulletin and it will also be displayed in Service Information tomorrow.

A Stock VIN list is not included as our records show there are no vehicles in dealer new inventory.

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

END OF MESSAGE

Service Update

N252503960 Tire Pressure Label May Be Incorrect



Release Date: July 2025

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year	
		From	To
Chevrolet	Colorado	2023	2025
GMC	Canyon		

Investigate Vehicle History (IVH) in the GM Global Warranty Management system should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain vehicles listed above may have a condition in which the tire pressure label may be incorrect, following accessory wheel installation.
Correction	Dealers will inspect the Tire and Loading Information label for accuracy and install an overlay label as needed.

Parts

Quantity	Part Name	Part No.
1	LABEL KIT-VEH CAPACITY WT & TIRE INFO	84675346

Reminder: Parts may be removed from SPRINT and Retail Inventory Management (RIM) and be non-returnable. Dealers should review the affected parts to confirm RIM managed status. Parts may have quantity limiters in effect. There are a small number of vehicles anticipated that will need this fix. **Due to the limited initial parts availability, dealers are encouraged not to order these parts for use as shelf stock.**

Canada Dealers:

Pre-shipment for Inventory Vehicles: An initial supply of labels will be pre-shipped to involved Canadian dealers on record. This pre-shipment is scheduled to begin the week of July 28, 2025.

Customer Owned Vehicles: Dealers should only order labels for customer-owned vehicles once the customer has attended the dealer and you are aware a label needs to be ordered.

To Order labels: If a label is needed, please contact the Warranty Call Centre at 1-888-222-5546 to order labels. The labels will be provided free of charge. Dealers will be required to provide a VIN at the time of ordering. Please use the Field Action number N252503960 when ordering the label. Labels will not be provided for VINs which are not involved in this recall. **DO NOT ORDER the label using the part number in the chart.**

Warranty Information

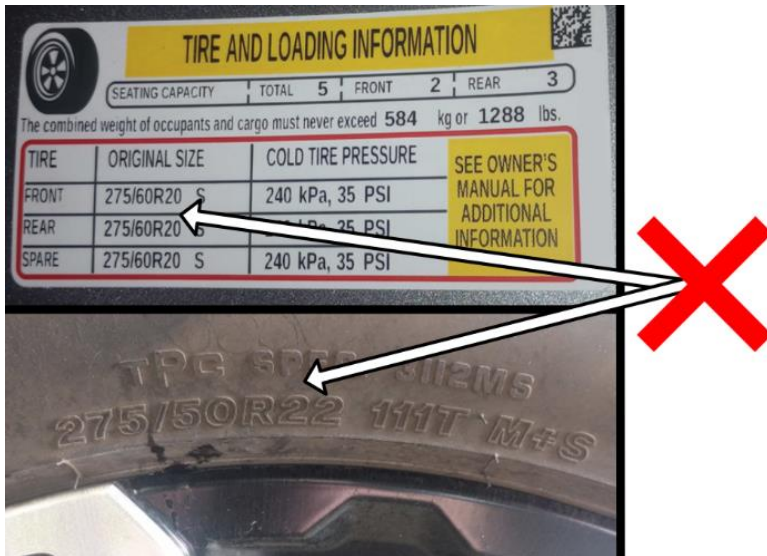
Labor Operation	Description	Labor Time	Trans. Type	Net Item
9107950	Inspect Vehicle Tire and Loading Information Label	0.1	ZFAT	N/A
9107951	Install Vehicle Tire and Loading Information Overlay Label (Includes Inspection)	0.2		

Service Update

N252503960 Tire Pressure Label May Be Incorrect

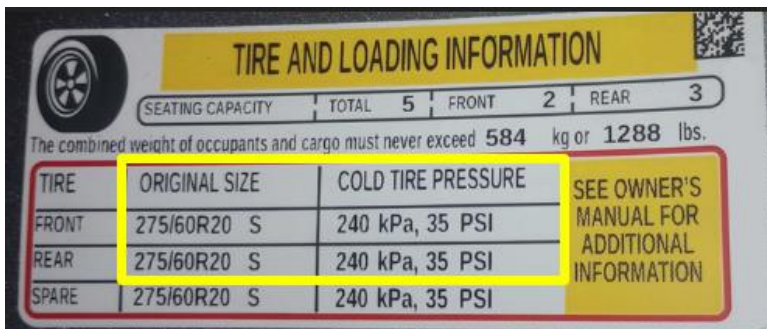


Service Procedure



6952394

1. Inspect the Vehicle Tire and Loading Information label.
 - If the Vehicle Tire and Loading Information label tire size DOES NOT match the actual tire size equipped on the vehicle, Proceed to Step 2.
 - If the Vehicle Tire and Loading Information label tire size DOES match the actual tire size equipped on the vehicle, no further action required.



6952480

2. CLEAN the Vehicle Tire and Loading Information label using isopropyl alcohol and dry with clean, lint free cloth. Receiving surface MUST be clean, dry and free of any contaminants.
3. Firmly hold the new overlay label and peel protective liner from the back side, being careful not to touch or contaminate the adhesive with dirt or foreign matter.
4. Carefully align the new overlay label over the Front and Rear tire size and Cold Tire Pressure information. Press firmly and smooth out entire label ensuring corners are fully adhered.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Pre-Owned (CPO), courtesy transportation vehicles, dealer shuttle vehicles, CarBravo, etc. in dealers' possession and subject to this field action must be held and inspected/repaired per the service procedure of

Service Update

N252503960 Tire Pressure Label May Be Incorrect



this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Pre-Owned (CPO) vehicles currently in the dealers' inventory within the SHIFT Digital system will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the SHIFT Digital system, or once again be used in the Courtesy Transportation Program.

Dealer Reports – For USA & Export

The Inventory tab of the Open Vehicle Report will contain Service Update Bulletin VINs that apply to this field action. This information is intended to assist dealers with the **PROMPT COMPLETION** of these vehicles. The Customer In-Service tab will not contain Service Update Bulletin VIN data because the intent of a Service Update Bulletin is to not inconvenience a customer with a special trip for service. Service Update Bulletins are to be completed when the customer is in for a regularly scheduled visit.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary Technician
Certification**