

GROUP	MODEL
BOD	2024-2025MY EV9 (MV1)
NUMBER	DATE
341	July 2025

TECHNICAL SERVICE BULLETIN

SUBJECT:

CONSOLE ARMREST LOWER COVER AND BUMPER REPLACEMENT

This bulletin provides information to replace the console armrest lower cover and bumpers on some 2024-2025MY EV9 (MV1) vehicles produced from July 27, 2023 through April 26, 2024. The affected vehicles may exhibit console armrest wobbling and/or rattling when closed. One or both bumpers can be missing, broken, and/or shifted out of place creating a gap between the console armrest and the console assembly which causes the console armrest to wobble and/or rattle while closed. To rectify this concern, follow the procedure outlined in this publication to replace the console armrest lower cover and bumpers on the applicable vehicle.





■ NOTICE

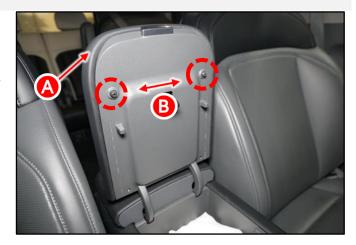
A Technical Service Bulletin is a field fix repair program without customer notification that may be performed during the warranty period. Any dealer requesting to perform this repair outside the warranty period will require DPSM approval.

SUBJECT:

CONSOLE ARMREST LOWER COVER AND BUMPER REPLACEMENT

Repair Procedure:

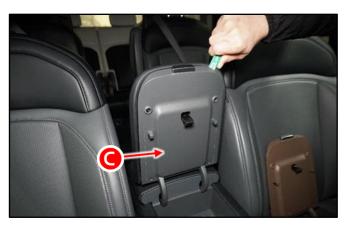
- 1. Open the console armrest assembly (A).
- 2. Remove the console armrest assembly bumper(s) (B).



3. Loosen the five (5) retaining screws.



- 4a. Using a non-marring trim removal tool, separate the console armrest lower cover (C) from the console armrest assembly (A).
- 4b. Install the **new** console armrest lower cover (C).



- 5. Install the <u>new</u> console armrest assembly bumper(s) (B).
- 6. Confirm normal console armrest operation.





CONSOLE ARMREST LOWER COVER AND BUMPER REPLACEMENT

AFFECTED VEHICLE RANGE:

Model	Production Date Range
EV9 (MV1)	July 27, 2023 to April 26, 2024

REQUIRED PART:

Part Name	Part Number	Figure	Qty.	Comments	
Console Armrest Lower Cover	846X7 DO000DFSFF		1	Gray	
	846X7 DO000CRNFF		1	Brown	
Bumper	846B7 DO000FFF	9 9	1	Bumpers are Packaged in Quantities of 2	

<u>Note</u>: The replacement part numbers will require a VIN entry for parts ordering. DO NOT order these parts for stocking purposes, related to this Campaign. Supply is very limited. Until the supply stabilizes, please confirm part availability before scheduling customers. Please be sure to expedite warranty claim filing.

WARRANTY INFORMATION:

N Code: Q57 C Code: ZZ3

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
W	W 84660	0	Console Armrest Lower Cover and	846X7F01	0.3	846X7 DO000DFSFF <u>or</u> 846X7 DO000CRNFF	1
XAOOOEMA		Bumper Replacement		M/H	846B7 DO000FFF	1	

<u>Note:</u> For Substitute Transportation policy, please refer to Service Policy and Procedures Manual (SPPM) 6.11 "Kia Substitute Transportation".

