



SIB 01 17 24

2025-07-09

F9X G1X G30 N63 S63 FUEL INJECTOR CONDITION-SPECIFIC REPAIR COVERAGE PGRM 15/150

This Service Information bulletin (Revision 02) supersedes SI B01 17 24 **dated January 2025**

What's New:

- The Cause and Claim Information sections updated.
- Example customer letter updated

MODEL

| E-Series | Model Years | Model Description | Production Date | Engine |
|----------|--------------|--------------------------|---|--------|
| F90 | 2018 to 2018 | M5 Sedan | December 08, 2017 to July 01, 2021 | S63M |
| F91 | 2020 | M8 Convertible | July 03, 2019 to June 29, 2020 | S63M |
| F92 | 2020 | M8 Coupe | July 03, 2019 to June 26, 2020 | S63M |
| F93 | 2020 to 2021 | M8 Gran Coupe | October 15, 2019 to February 25, 2021 | S63M |
| G12 | 2020 to 2021 | ALPINA B7 xDrive | June 11, 2019 to February 22, 2021 | N63B |
| G12 | 2020 | 750Li xDrive Sedan | February 12, 2019 to August 30, 2019 | N63B |
| G14 | 2019 to 2021 | M850i xDrive Convertible | July 05, 2018 to February 24, 2021 | N63B |
| G15 | 2019 to 2021 | M850i xDrive Coupe | September 18, 2018 to February 19, 2021 | N63B |
| G16 | 2020 to 2021 | M850i xDrive Gran Coupe | June 14, 2019 to February 25, 2021 | N63B |
| G30 | 2020 to 2021 | M550i xDrive Sedan | June 11, 2019 to June 29, 2021 | N63B |

Note: The information above is for informational purposes only, it is not the only deciding factor.

To assist you in identifying those vehicles that have this Fuel Injector Condition-Specific Repair Program coverage, the following Vehicle Comment will show in the VIN-specific DCSnet Warranty Vehicle Inquiry:

SI B01 17 24 (RC 13 53 90 08 00): For this vehicle, the Fuel Injector Condition-Specific Repair Coverage Program applies to qualifying repairs for the required replacement of one or more the fuel injectors which were determined to have failed due to a buildup of external corrosion in the engine's center fuel injector bore area that resulted after this location was periodically contaminated by engine coolant residue over time. This special program's coverage is 15 years / 150,000 miles as determined from the vehicle's original in-service / first delivery date. It is subject to the same vehicle requirements and limitations criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. The repair / replacement of cooling system components and / or the fuel injectors for other issues are excluded under this special coverage.

Note: Before performing a repair and submitting a claim, first confirm that the above Notice shows, confirming that it applies to the vehicle.

If you have eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Please see "B011724 REV02 SR" pdf in Supporting Materials
Supporting Materials

[picture_as_pdf B011724_AT_1 Cust Letter REV02.pdf](#)

[picture_as_pdf B011724 REV02 SR.pdf](#)

Service Information Bulletin

Warranties

July 8, 2025

B01 17 24

F9X G1X G30 N63 S63 FUEL INJECTOR CONDITION-SPECIFIC REPAIR COVERAGE PGRM 15/150

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SI B01 17 24 (RC 13 53 90 08 00): For this vehicle, the Fuel Injector Condition-Specific Repair Coverage Program applies to qualifying repairs for the required replacement of one or more the fuel injectors which were determined to have failed due to a buildup of external corrosion in the engine's center fuel injector bore area that resulted after this location was periodically contaminated by engine coolant residue over time. This special program's coverage is 15 years / 150,000 miles as determined from the vehicle's original in-service / first delivery date. It is subject to the same vehicle requirements and limitations criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. The repair / replacement of cooling system components and / or the fuel injectors for other issues are excluded under this special coverage.

Note: Before performing a repair and submitting a claim, first confirm that the above Notice shows, confirming that it applies to the vehicle.

If you have eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

SITUATION

Special Component and Condition-Specific Repair Coverage Program

| | |
|--|--|
|  | <p>To assist the owners/operators with the applicable Models listed above whose vehicles' engine fuel injectors fail due to coolant-related external engine corrosion buildup in the engine's center fuel injector bore area, BMW of North America, LLC (BMW NA) is providing the Fuel Injector Condition-Specific Repair Coverage Program for:</p> <ul style="list-style-type: none">• 15 years/150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date. |
|  | <p>Important Note</p> <p>The repair/replacement of cooling system components and/or the fuel injectors for other issues are excluded under this special coverage.</p> <p>This program's special coverage applies to the specific vehicle (VIN), the remaining portion of this coverage is transferrable to each subsequent owner, and it is subject to the same vehicle eligibility requirements, limitations, and the applicable exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.</p> |

Note: This is a notice of a special component and condition-specific repair coverage program. This is NOT a notice of a Recall, Service Action, or an Extended Limited Warranty (ELW).

There is no immediate repair required unless applicable BMW vehicle is currently experiencing the specific issue described in this Service Information Bulletin.

Customer Notification Letter

Even though this is NOT a Recall, BMW NA is sending VIN-specific customer notification letters.

CAUSE

Periodically released, spilled, and/or leaked engine coolant originating in the rear upper engine compartment area can flow down, accumulate, contaminate the engine's center fuel injector bore area.

A primary source this coolant originates from is the engine's coolant system expansion tank assembly and the surrounding area (Cooling system service filler cap/pressure relief valve activation to release excess coolant due to the system being overfill, and/or from the related cooling system hoses and/or pipes).

Due to the above situations, engine coolant may periodically flow down, accumulate, and contaminate the engine's center fuel injector bore area. Over time, the remaining coolant residue may begin to react, and a buildup of external engine corrosion could develop. The presence of corrosion in the center fuel injector bore area may then unfavorably affect the engine's electrically operated fuel injectors long-term durability, causing one or more of them to fail.

If the fuel injectors fail for this reason, the engine will either run rough, or at a reduced power output (Limp mode). Also, the vehicle's monitoring system may generate and store any corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

Important Repair Note and Procedure to Prevent a First and Repeat Occurrences



RISK OF DAMAGE

Injectors contaminated with coolant.

Damage and failure of injectors that have been wetted with coolant for a long time.

- Covering injectors with suitable auxiliary materials before testing or topping up the coolant is mandatory.
- Always cover injectors with suitable aids before working on the cooling system in the vicinity of the injectors.
- If necessary, draw off all of the coolant from the coolant expansion tank.
- Always clean injectors or injector shafts contaminated with coolant (e.g. with compressed air).

CORRECTION

Follow the instructions in the PROCEDURE section.

PROCEDURE

A small number of F90, F91, F92, and F93 vehicle models that are also included in this Service Information Bulletin are also affected by following Emission Recall (RC 0017220200):

- **SIB 17 03 24: EMISSIONS RECALL 24E-A01: REPLACE THE COOLANT EXPANSION TANK**

Always check the status of this Emission Recall first on the vehicle being repaired, if it applies and it shows open, Recall SI B17 03 24 and its remedy repair then supersedes this Service Information Bulletin.

If a vehicle identified above arrives at your center with the engine operational and running problems noted above, and SI B17 03 24 does not apply, perform the standard diagnosis.

Note: The fuel injectors for cylinders #7 and #8 on the driver's side (cylinder bank 2 - cylinders 5-8), which are located almost directly beneath the expansion tank may be more susceptible to this issue.

By the faults stored in the memory, and together with your diagnosis, it is determined that the engine's running problems are due to failed fuel injector(s), visually inspect the engine's injector bore area for a buildup of coolant residue-related contamination and corrosion.

- If contamination and an external buildup of corrosion is found in the engine's injector bore area and on the fuel injectors, document the condition in the WarrantyApp (SI B01 01 23), and replace the consequentially failed fuel injector(s).
- Generally, the fuel injectors located nearest, and under the engine's coolant system expansion tank are those that are primarily affected.

If contamination and corrosion is not found in the injector bore area, then, this Service Information Bulletin no longer applies, continue with your standard diagnosis.

Engine Coolant Expansion Tank

All Repair Procedures that either require the Removal/Installation of the Expansion Tank, and/or Filling/Topping Up the Engine Coolant System

Do not overfill the cooling system!

Other Repairs

The repair/replacement of cooling system components and/or the fuel injectors for other issues are excluded under this special coverage. When applicable, invoice these other items on the repair separately, and review for other applicable coverage.

PARTS INFORMATION

Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures.

To determine the part number(s) that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

| Part Number | Description | Quantity |
|------------------|------------------|----------|
| Refer to ETK/AIR | Injector (8 max) | Up to 8 |

G12 (750Li xDrive Sedan), G14, G15, G16 and G30

| Part Number | Description | Quantity |
|------------------|----------------------------------|----------|
| Refer to ETK/AIR | Foam covering (Zyl. 5-8) (4 max) | Up to 4 |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed according to the ISTA repair instructions/ETK, must be selected from the Electronic Parts Catalogue, or other approved BMW Group's resources, according to the respective vehicle type. Invoice these items separately under the repair Defect Code below.

CLAIM INFORMATION

For eligible US-specification BMW vehicles that are registered and operated in the United States (including Puerto Rico), this special component and condition-specific repair coverage program's 15 year (180 months)/150,000-mile coverage applies to qualifying repairs performed by authorized BMW centers.

This program's special coverage applies to the specific vehicle (VIN), the remaining portion of this coverage is transferrable to each subsequent owner, and it is subject to the same vehicle eligibility requirements, limitations, and the applicable exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

The repair/replacement of cooling system components and/or the fuel injectors for other issues are excluded under this special coverage. The existing limited warranty coverage and exclusions for the whole vehicle and other components has also not changed.

The replaced fuel injectors, and any of the other remaining fuel injectors are then covered by the remaining portion of the Fuel Injector Condition-Specific Repair Program's coverage.

Non-Qualifying Repairs

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Qualifying Repairs – Claim Submission

| | | |
|---------------------|-------------------|--|
| Repair Code: | 1353900800 | F9x G1x G30 N63 S63 US Injector coolant contamination |
|---------------------|-------------------|--|

Obtain the flat rate unit (FRU) allowances for the following that applies:

Vehicle Test

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 00 00 006 | Carrying out vehicle test (Main work) | As applicable |
| Or: | | |
| 00 00 556 | Carrying out vehicle test (Plus work) | As applicable |
| And: | | |
| 61 21 528 | Supporting voltage of the vehicle electrical system / recharging vehicle battery | As applicable |

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006, or exclude (including 61 21 528) when the Vehicle Test is included in another repair.

Diagnosis

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 61 00 006* | Carrying out vehicle diagnosis, ABL and visually inspect for expansion tank-related leakage and fuel injector bore contamination (Work time) | WT FRU |
| Or: | | |
| 00 58 500* | Diagnosis Worktime Flat Rate | 2 FRU |
| And: | | |
| 00 58 999 | Lump-sum fee for photo documentation | As applicable |

And, with the diagnosis above that is applicable to your center together with the applicable work below that applies and was performed.

Repair

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 11 99 000 | Removing and cleaning the engine coolant residue-related corrosion the engine's upper injector bore area in conjunction with the applicable fuel injector replacement repair (Work time) | Up to 10 FRU |

Note: Work time labor operation codes 61 00 006, 00 58 500, and 11 99 000 are not considered Main labor operations.

And with work time labor operation code 11 99 000:

Sublet – Bulk Supply Materials (RO and Claim Comments Required)

| | | |
|----------------------|---|---------------|
| Sublet Code 4 | Reimbursement for the cleaning repair-related bulk supply materials | Up to \$20.00 |
|----------------------|---|---------------|

Sublet reimbursement calculation for claiming the applicable cleaning repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the full or proportional quantities used plus your center's handling.

No Part Number (NPN): Locally sourced supplies (Items not available through BMW NA Only) are reimbursed at the cost of the proportional quantity used plus 20 percent (WPPM Section 8 Page 25).

Enter the total material cost in sublet and itemize each item in the amount on the repair order and in claim comment section.

And:

Replacing up to Seven (7) Injectors

Replacing Injector(s) on Cylinder Bank 1 (Cylinders 1 to 4) (Passenger's Side)

| Labor Operation | Description | Labor Allowance |
|---------------------|--|-----------------|
| 13 53 721 | Replacing one (1) injection system injector (Cylinders 1-4) (after vehicle diagnosis) (**Includes 61 20 900 and 11 12 570) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace one further injector (Two total) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace two additional injectors (Three total) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace three additional injectors (Four total) | As applicable |

And/or:

Replacing Injector(s) on Cylinder Bank 2 (Cylinders 5 to 8) (Driver's Side)

| Labor Operation | Description | Labor Allowance |
|---------------------|---|-----------------|
| 13 53 722 | Replacing one (1) injection system injector (Cylinders 5-8) (after vehicle diagnosis) (**Includes 61 20 900 and 11 12 570) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace one additional injector (Two total) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace two additional injectors (Three total) | As applicable |
| And, if applicable: | | |
| 13 53 724 | Replace three additional injectors (Four total) | As applicable |

(**) Please address the duplicated inclusive labor operation codes by reducing the time allowances' overlapping labor time (FRU) accordingly when applicable.

Or:

Replacing all Eight (8) Injectors

| Labor Operation | Description | Labor Allowance |
|-----------------|--|-----------------|
| 13 53 719 | Replacing all injectors of the injection system (after vehicle diagnosis) | As applicable |

(*) Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (last seven (7) characters of the VIN), and click on the "Search" icon. If the "Vehicle Selection" window displays two or more model possible vehicle choices, select the applicable Model, or enter the full VIN (17 characters) instead to proceed. Click on the "Flat Rate Units" button and enter a flat rate labor operation code number "without spaces" in the field to the right, click on the "Search" icon to display the corresponding listing of "Flat rate unit group details" that are available and their corresponding FRU allowances.

Previous Customer-Pay Repairs – Reimbursement

BMW of North America, LLC (BMW NA) will reimbursement certain cost for qualifying customer-pay fuel injector replacement repairs that were performed on an eligible vehicle **prior** to the implementation of this fuel injector condition-specific repair coverage program.

A qualifying customer pay repair must primarily be for the covered issue in this Service Information Bulletin that required the vehicle's engine fuel injectors to be replaced. The repair/replacement of cooling system components and/or the fuel injectors for other issues are excluded under this special coverage.

Also, the repair facility's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs That Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair That Qualifies

For a customer to request reimbursement for a qualifying customer-pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request online at www.BMW-RP.com under the following reference:

- **BMW Fuel Injector 15Y-150M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

- **Attention: BMW Fuel Injector 15Y-150M**

P.O. Box 54067
Hurst, Texas 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing the request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

FEEDBACK REGARDING THIS BULLETIN

| | |
|--------------------|---|
| Technical Feedback | To submit feedback for the technical topics of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
| Warranty Feedback | To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |



7600 S GRANT STREET
BURR RIDGE, IL 60527
DO NOT MAIL REPAIR ORDERS TO THIS ADDRESS

081703-T14-P1-004730

Sample



Sample
Sample



December 2024

Effective as of the date above, the following **Important Vehicle Component Coverage Information**, applies to the BMW model with Vehicle Identification Number (VIN) **WBAGV8C07L1234567**.

Dear BMW Owner/Lessee:

BMW of North America, LLC ("BMW NA") is providing the above-referenced vehicle with the:

- Fuel Injector Condition-Specific Repair Coverage Program's coverage period, for the "specific issue" described below, is:
- 15 years/150,000 miles, whichever occurs first, as determined from your vehicle's original in-service/first delivery date.

Due to several possible situations and causes, engine coolant may periodically flow down, accumulate, and contaminate the engine's center fuel injector bore area. Over time, the remaining coolant residue may begin to react, and a buildup of external engine corrosion could develop. The presence of corrosion in the center fuel injector bore area may then unfavorably affect the engine's electrically operated fuel injectors' long-term durability, causing one or more of them to fail. If the fuel injectors fail for this reason, the engine will either run rough, or at a reduced power output (Limp mode). Also, the vehicle's monitoring system may generate and store any corresponding fault codes, and the Malfunction Indicator Lamp (MIL) will illuminate.

This special component and condition-specific repair coverage program is subject to the same vehicle eligibility requirements and limitations that apply to the BMW New Vehicle Limited Warranty.

Note: This is a notice of a special component and condition-specific repair coverage program. This is NOT a notice of a Recall or Service Action.

If your vehicle is experiencing a situation like the one described above, please contact your authorized BMW center to schedule an appointment to have the issue with your vehicle diagnosed.

After the BMW center confirms that the scope of this special component and condition-specific repair coverage program corresponds and applies to a required vehicle repair, and your vehicle qualifies, the authorized BMW center will perform the covered fuel injector replacement work free of charge. The repair/replacement of cooling system components, and/or the fuel injectors for other reasons are excluded under this special coverage.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

BMW NA will also reimburse certain costs for qualifying customer-pay repairs performed **prior** to the release of this special component and condition-specific repair coverage program, as described in this letter.

We are determined to exceed your expectations, and we hope this special coverage program we are providing for your vehicle will further enhance your ownership experience.

Sincerely,

BMW of North America, LLC

Company
BMW of North America, LLC
BMW Group Company

Mailing Address
PO Box 1227
Westwood, NJ
07675-1227

Website
www.bmwusa.com



BMW Fuel Injector Condition-Specific Repair Coverage Program Previous Customer-Pay Repair – Required Documentation Checklist

VIN: WBAGV8C07L1234567

Reimbursement for a qualifying customer pay repair is available to the BMW Owner/Lessee who incurred the expense. The questions below will assist you in reviewing your repair order/invoice documentation. When all your responses below are "Yes," and after completing the Checklist, proceed to page three (3) for further instructions.

| Prior Repair Review Questions | Answer - One per Row | |
|--|-------------------------------|----|
| Was one or more of the fuel injectors replaced because the failures were caused by a buildup of coolant residue-related external corrosion in the engine's center fuel injector bore area? | Yes, next | No |
| Did you pay for this repair? | Yes, next | No |
| As determined by your vehicle's in-service date (age), and the mileage when the repair was performed, was the vehicle still within 15 years (180 Mths) / 150,000 miles, whichever occurs first? | Within 15/150, Yes, next | No |
| Did the repair facility's diagnosis confirm the fuel injectors failed due for the reason above? (They did not fail for a different issue, and/or due to another outside issue with your vehicle) | Yes, proceed to the checklist | No |

When a Prior Repair Review Question's result is a "No" response, no further action is required.

Required Repair Order (RO) or Invoice Documentation - Checklist

For a previous repair reimbursement request, please include a copy of your completed page 2 document (one per repair/request) together with legible copies (either a scan, photo, PDF, and/or screenshots) of the following documentation with your name, address, and your preferred contact telephone number(s) and email address(es).

This documentation must include the following information:

- ☐ Customer name and address
- ☐ Vehicle Identification Number ("VIN")
- ☐ The date of repair
- ☐ The mileage when the repair was performed
- ☐ Itemized list of labor charges for all repairs* including diagnosis
- ☐ Itemized list of parts (Part numbers), including any miscellaneous items, billed for all repairs*

(*) For repair orders containing multiple repair line items, reimbursement consideration will only be given to those line-item expenses that are directly related to the specific repair that is now covered by this component and condition-specific special coverage.

Required Proof of Payment Documentation

Please provide a copy of at least **one** of the following items as valid proof of payment:

- ☐ Repair order (RO)/invoice stamped and dated as "PAID"
- ☐ Cancelled check
- ☐ Signed credit/debit card receipt
- ☐ Credit/debit card statement

BMW of North America, LLC ("BMW NA") reserves the right to review and adjust/reduce the amount that will be reimbursed based on what is normally recognized as customary, fair, and reasonable, to diagnose, perform a repair, or replace a component (including the applicable and scope of replacement parts, and related materials) to address an operational issue with the vehicle.

Except for reasonable account number protection measures, illegible, altered/modified, incomplete, non-authentic and/or fabricated repair order/invoice documentation will not be accepted.



BMW Fuel Injector Condition-Specific Repair Coverage Program Previous Customer-Pay Repair - Reimbursement Request

VIN: WBAGV8C07L1234567

Eligible and Qualifying Previous Customer Pay Repairs

BMW of North America, LLC (BMW NA) will reimbursement certain costs for qualifying customer-pay repairs that were performed on eligible vehicles **prior** to the release of this special component and condition-specific repair coverage program.

A qualifying customer pay repair must primarily be for the covered issue in this letter that required the vehicle's engine fuel injectors to be replaced. The repair/replacement of cooling system components and/or the fuel injectors for other reasons are excluded under this special coverage.

Also, the repair facility 's procedures to address the above situation must have been performed correctly, adequately, and completely, as required by the applicable BMW Group approved repair standards and instructions.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusion criteria that applies to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that Do Not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico, or the diagnosis and repair of issues that are outside the intended scope of this coverage, other unrelated issues, and/or that are due to other outside influences are not covered by this special program's coverage. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement

To request reimbursement for a qualifying customer pay repair performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request online at www.BMW-RP.com under the following reference:

- **BMW Fuel Injector 15Y-150M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending PDF files of the supporting documentation for the prior repair (A copy of a completed page two (2) checklist, together with the other required documentation).

The alternative method to request reimbursement, either by mail, or by fax, is described below:

BMW Customer Reimbursement Center
Attention: BMW Fuel Injector 15Y-150M
P.O. Box 54067
Hurst, TX 76054

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

