

Field campaign

Topic	Oil Cap Specification Verification 25-26MY (SC25/38)
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2078780/1
Campaign number	ED66
Note	
Type	
US code	

Vehicle data

25-26MY | All Models

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
4V1*	2025	E		*	*	*
4V1*	2026	E		*	*	*
Z23*	2025	E		*	*	*
Z23*	2026	E		*	*	*
Z24*	2025	E		*	*	*
Z24*	2026	E		*	*	*
Z32*	2025	E		*	*	*
Z32*	2026	E		*	*	*
ZV1*	2025	E		*	*	*

Documents

Document name
master.xml
sc2538vinlist.pdf

Notes

 [Repair instructions](#)

Technical background

Due to an unforeseen supply quality issue from the component provider, certain vehicles have been delivered without the optional Jewel Oil Filler Cap. This part is a customer-paid option, and in order to avoid further delays and inconvenience to our customers, these vehicles were supplied with the standard Oil Filler Cap in place of the Jewel version.

This condition has no impact on vehicle performance, safety, or engine operation. However, the part may not meet the expected visual or branding standards defined for final vehicle presentation, and may therefore fall short of customer delivery expectations.

Remedy

Retailers are requested to check the oil filler cap specification. If the cap does not match the required specification, it must be replaced with the correct part. Refer to the *work* section for more information.

Customer notification

Customers of affected vehicles will be notified in writing by their Bentley retailer to arrange an appointment.

Please ensure that all affected vehicles are checked and repaired at the nearest opportunity, make a note of the required action on the workshop order before it is signed by the customer.

If it is omitted to perform the work required during a workshop visit, the customer should be notified immediately.

You should also pass on this information to your new and used car sales department so that affected vehicles are checked and repaired immediately.

All vehicles which have not been received by customers must have the required work conducted as per the Work section (during PDI).

Warranty

Claim Type: 790 or 710

Service Number: ED66

Damage Code: 00 66

Labour Operation Code: 17 14 19 99

Time: 10 TU

Criteria ID: 01

Parts

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Vehicle Model	Part Number	Description	Quantity
Continental GT/GTC /Flying Spur	3SA103485	Oil Filler Cap	1
Bentayga Series	36A103485A	Oil Filler Cap	1

Parts supply

NOTICE

Parts will only be supplied upon receipt of a valid short DISS ticket. After successful submission of a short DISS ticket the parts team will approve your raised order. Include a photograph of the VIN and reference the DISS ticket & Campaign number when entering the order into the parts system.

Refer to ETKA parts catalogue.

Parts despatch control

Orders must only be raised for applicable VIN(s) as per the attached VIN list.

Repair instructions



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Check

If the vehicle is not already listed as repaired in the 'Repair history' section of ElsaPro, check the 'Identification' section of this document. In the event that the campaign has not been applied, please carry out the required work in accordance with these instructions.

Control

If necessary the operative can refer to the attached referenced SC25/38 for further clarification on affected vehicle VIN list for this campaign.

Parts

Vehicle Model	Part Number	Description	Quantity

Continental GT/GTC /Flying Spur	3SA103485	Oil Filler Cap	1
Bentayga Series	36A103485A	Oil Filler Cap	1

Work

Visual Inspection of Oil Filler Cap

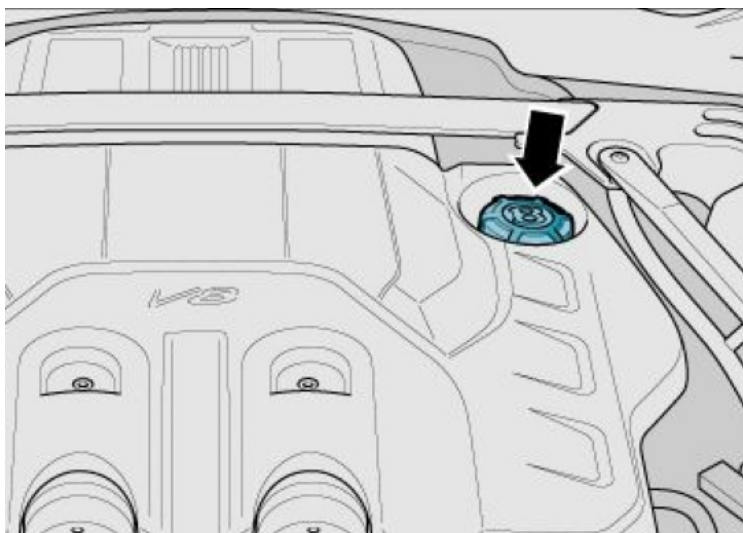


Figure 1 Oil Filler Cap part check

1. Open the bonnet and inspect the oil filler cap to confirm it matches the correct specification for the vehicle model.



Figure 2 OK Oil Filler cap part specification

2. Perform a check of the Oil filler cap. If the specification is correct, as per figure 2. Refer to the identification section to confirm campaign completion.



Figure 3 NOK Oil filler cap part specification

3. If the oil filler cap does not match the specified part, as per figure 3. Replace it with the correct specification part listed in the genuine parts section.

! NOTICE

Ensure the replacement is securely fitted and meets all visual and functional standards.

4. Refer to the identification section to confirm campaign completion.

Identification

Once the applicable action has been conducted, the operative must submit a warranty claim as this will show the service campaign action as complete within Elsa Pro "Repair history".

Fitment of the correct specification oil filler cap as per Figure 4 confirms campaign completion.



Figure 4 OK Oil filler cap part specification

▲ [Repair instructions](#) ▲ [Notes](#)