

Circular Letter

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Temporary Suspension of Rapid Update #788

DATE: July 23, 2025

Effective immediately, Rapid Update 788 is suspended until further notice. We are temporarily suspending Rapid Update #788, originally launched to address potential USB trim detachment in the center console compartment, due to a significantly higher-than-anticipated demand for spare parts.

This unexpected consumption of components requires a temporary suspension of the campaign, to:

- Allow our technical teams to carry out further checks and analysis.
- Enable the Supply Chain to adjust parts procurement, especially considering the upcoming summer period.

All claims already opened but not yet submitted will be handled individually through a dedicated report.

For questions or assistance, please contact your RAM.

We appreciate your cooperation and will notify you once the campaign is ready to resume.

Thank you for your attention.

Maserati Technical Service Operation