

MAS004773 RU 25-20

RAPID UPDATE

FROM: Maserati TSO

TO: Maserati Network



Maserati

PERSONAL SERVICE LAB

MASTERS OF CARE

Rapid Update 793 GranTurismo – Check right side window



DATE: July 18, 2025

Certain Maserati GranTurismo (M189) MY24 listed in MODISCS+ are involved in a Rapid Update to inspect the glass installed on the right-side door.

Some vehicles may have been fitted with a glass lacking the moisture protection on the edge. This condition does not affect vehicle safety, but over time, it may cause visible halos or moisture infiltration, resulting in an aesthetic issue not compliant with Maserati standards.

Inspect the passenger side window glass to verify conformity. In case of non-compliant glass, proceed with the replacement according to the technical instructions provided.

We remind you that all the Rapid Updates must be performed within the first workshop visit, regardless of the Mandatory setting set in Modis, as required by Maserati policies.

Also, for vehicles in Stock Dealer / PDI, it is necessary to carry out all action operations before delivery to the end customer, as required by the White Book and explicitly reported in the Pre-delivery checklist.


Please read and review this bulletin first before ordering parts and/or starting the procedure.

Contact your Regional AfterSales Manager (RAM) or the Technical Support Helpdesk if you have any questions.

Thank you for your continued support and cooperation.

Maserati North America
Aftersales Dept.

Technical Procedure

 All images shown in this bulletin are for illustrative purposes only.

1. Always check ModisCS+ to see if the vehicle is involved in this action and if it has not been previously performed.
2. Locate the engraving at the base of the right-side window, below the QR code printed on the glass.
3. Check the codes:
 - a. **Right side:** Must start with 6702216560xxxxx
 - b. **Left side:** Must start with 6702216550xxxxx

Important note: The inspection of the left side is a formality. No issues are expected. However, if a non-conformity is found on this side, open a BOL as "support request" and wait for further instructions.



Figure 2: Right Side OK 6702216560xxxxx



Figure 2: Right Side NOT OK 6701586040xxxxx



Figure 3: Left Side OK 6702216550xxxxx



Figure 4: Left Side NOT OK 6701585490XXXXX

→ If the **code** shown is **compliant**, no further action is required.

→ If the **code is not compliant**, proceed with **replacing the glass (Step 4)**.

4. Follow the procedure provided in the workshop manual to replace the glass:
 - **9.34.005 FRONT WINDOW GLASS - PASSENGER SIDE Removal-Refitting or Replacement**
5. Reinstall all removed parts in reverse order.
6. Complete the inspection and release the vehicle.

Spare Parts

Glass replacement is required **only if the inspection fails** (non-compliant component found).

In case of KO, please order the following PN:

Description	Part number	Amount
FRONT RIGHT DOOR GLASS	670221656	1

Warranty Claim

Please complete the warranty request as follows:

Description	Code
Number of Rapid Updates	793
Warranty code	23
Error code	063
Component Code	9.34.005
Operation Code <ul style="list-style-type: none"> ▪ Check ▪ Glass Replacement (right side) 	9.34.005 .A (0.05 h) 9.34.005 .B (0.85 h)