



Service Bulletin

Bulletin No.: PIT6289A

Date: July, 2025

PRELIMINARY INFORMATION

Subject: Collision / Detection Systems Alert Type Keeps Changing

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	Escalade	2022 - 2024		All	All	All	All
Cadillac	Escalade ESV	2022 - 2024		All	All	All	All
Chevrolet	Suburban	2022 - 2024		All	All	All	All
Chevrolet	Tahoe	2022 - 2024		All	All	All	All
GMC	Yukon	2022 - 2024		All	All	All	All
GMC	Yukon XL	2022 - 2024		All	All	All	All

Involved Region or Country	North America, Mexico, Europe, Uzbekistan, Russia, Middle East, Iraq, Israel, Palestine, Argentina, Brazil, Bolivia, Chile, Colombia, Ecuador, Paraguay, Peru, Uruguay, Venezuela, Japan, Cadillac Korea (South Korea), GM Korea Company, China - SGM, Taiwan, Thailand, Singapore, Philippines, Australia/New Zealand, Egypt, South Africa
Condition	A customer may have a concern that after setting Collision / Detection Systems Alert Type warning to audible beep, it will change to Safety Alert Seat (haptic) on its own. This typically occurs after several days of driving.
Cause	This condition is due to a low voltage condition that is causing the K40D Driver Seat Adjuster Memory Module to reset. This reset causes the audible beep alert to change to Safety Alert Seat (haptic) setting.

Correction

Note: Do not replace the K40D Driver Seat Adjuster Memory Module for this concern

1. Test the battery using the DCBS/GR8 and replace as necessary.
2. Perform PIT6260 Dead Battery / Excessive Battery Draw Drain Parasitic / Low Battery Voltage / Reprogram BCM, if applicable.
3. Inspect for any aftermarket accessories that may be causing a battery draw (cell phone charger, gps, dash camera, etc.)
4. Inspect for parasitic draw by performing Battery Electrical Drain/Parasitic Load Test.

Version	2
Modified	11/20/24 — Created on. 07/23/2025 - Updated Correction and Model Information

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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