

Technical Service Bulletin

Topic	Rear Door Blind Inoperative Bentayga Series
Market area	Bentley: worldwide (2WBE),China 796 VW Import Comp. Ltd (Vico), Beijing (6796)
Brand	Bentley
Transaction No.	2077256/2
Level	EH
Status	Released for publishing
Release date	Jul 7, 2025

New customer code

Object of complaint	Complaint type	Position
body attachments and installations -> blinds system operation	functionality	

Vehicle data

Bentayga Series

Sales types

Type	MY	Brand	Designation	Engine code	Gearbox code	Final drive code
ZV1*	2025	E		*	*	*
ZV1*	2024	E		*	*	*
ZV1*	2023	E		*	*	*
4V1*	2019	E		*	*	*
4V1*	2018	E		*	*	*
4V1*	2017	E		*	*	*
4V1*	2023	E		*	*	*
4V1*	2022	E		*	*	*
4V1*	2021	E		*	*	*
4V1*	2020	E		*	*	*
4V1*	2025	E		*	*	*
4V1*	2024	E		*	*	*

Documents

Document name
master.xml

Condition

Rear door blind is inoperative.

Technical Background

See the measure section for process steps on how to diagnose this issue.

Production Solution

Not applicable

Service

- 1) Check if any external influence is blocking the blind to actuate and provide relevant images and videos.
- 2) Check for DTC's in the rear door ECU's (diagnostic address 00BB or 00BC) and submit the log via a full technical DISS query.
- 3) Disconnect the roller blind motor and actuate the motor to check if it is working and send the videos via a full technical DISS query.

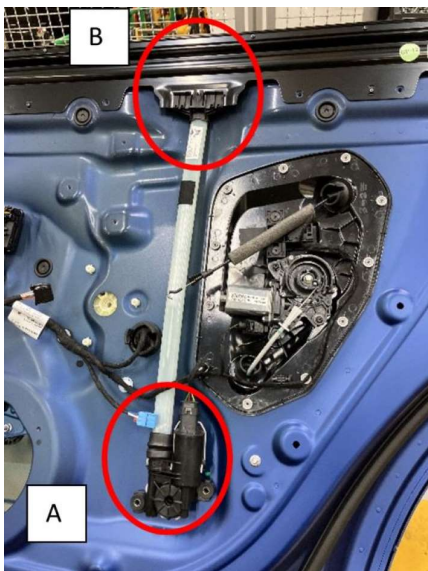


Figure 1

- To disconnect the motor, first unplug the connector and unscrew the fixings from the motor (Figure 2)



Figure 2 – A close up of detail A from figure 1

4) Remove the motor only (Figure 3) and actuate the rear door blinds through the switch and through ODIS.



Figure 3 – A close up of detail B from figure 1

5) Actuate the blind through ODIS.

NOTE: The failure can be traced from the door ECU.

6) Perform a hard reset on the door ECU and complete basic settings to check if the problem has cleared.

! NOTICE

Upon completion of these instructions please raise a full technical DISS query.

Warranty

Warranty type 110 or 910

Damage service number 70 73

Damage code 00 10

Removal and refitting of the rear door trim

Labour operation code 70 73 19 00

Time 20 TU

Diagnosis time

Labour operation code 01 50 00 00

Time As per ODIS log (must not exceed 50 TU)