



SIB 52 07 25
M5 HEAD RESTRAINT GROANING NOISE

2025-07-17

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
<input type="checkbox"/>	THIS REPAIR IS REMOTE SOFTWARE UPGRADE (RSU) FRIENDLY

MODEL

E-Series	Model Description	Production Date
G90	M5 Sedan	Produced up to August 30, 2024
G99	M5 Touring	

SITUATION



The decorative trims on the head restraints of the driver’s seat and front passenger seat cause groaning noises on any route, at any temperature, even in a slightly reclined position.

See attached video [BV52 01 25 M5 Head Restraint Groaning noise](#) to hear the noise.

CAUSE

The edge of the aperture trim rubs against dry seat leather upholstery at the point of contact.

CORRECTION

Apply leather lotion to the seat leather to eliminate the sticking against the aperture trim.

PROCEDURE



If the decorative trim causes groaning noises, apply leather lotion to the area where the decorative trim comes into contact with the leather (highlighted in yellow).

This can be done without any seat disassembly.

Even if the customer only mentions that the noise comes from one seat, apply the leather lotion to both the passenger and driver's seat leather.

PARTS INFORMATION

Part Number	Description
83 12 5A3ADA7	BMW Leather Care Kit w/UV Protection (Product and applicators)
Or:	
83 12 5 B55 8F3	Leather care set with UV protection (Product and applicators)

CLAIM INFORMATION

This Service Information Bulletin provides issue specific remedy information.

Damage and/or issues caused by outside influences are not covered under the BMW limited warranties

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials
Videos
[52 01 25](#)

