



Kia America, Inc.  
Corporate Headquarters  
111 Peters Canyon Road, Irvine, CA 92606-1790 USA

## Voluntary Emissions Service Campaign

### IMPORTANT UPDATE

### A NEW SOFTWARE UPDATE IS AVAILABLE

July 18, 2025


Dear Kia K5 Owner:

Kia America, Inc. is conducting a Voluntary Emissions Service Campaign on certain 2021-2024 MY K5 vehicles equipped with 1.6L Turbo Gas Direct Injection (GDI) engines to improve the logic in the Electronic Control Module (ECM) to ensure compliance with emissions regulations. Also, the subject vehicles will be inspected and, if necessary, the fuel tank and/or the Purge Control Solenoid Valve (PCSV) check valve will be replaced with a new one.

Our records indicate that the ECM software update was recently performed on your vehicle, and we want to thank you for your quick action. As of June 16, 2025, **A NEW UPDATE TO THE ECM SOFTWARE LOGIC HAS BECOME AVAILABLE.**

**This new software provides enhanced detection logic should pressurized air flow into the fuel tank. At your earliest convenience, please return to your authorized Kia dealership to have your vehicle inspected and the ECM software updated to the newest version.**

#### Why Is Kia Conducting This Voluntary Emissions Service Campaign?

Kia has become aware that the subject vehicles may experience fuel tank swelling due to an issue with the PCSV check valve, which results in pressurized air to flow into the fuel tank. This may cause an inability to fill the vehicle gas tank, illumination of the Check Engine Light , and/or vehicle running rough. These conditions may cause the vehicle to release air pollutants which exceed Federal and California standards. These standards were established to protect your health and welfare from the dangers of air pollution.

#### What Will Kia Do?

Kia dealers will update the software programming of the ECM **to the newest version** to improve the logic of the PCSV in your vehicle. Dealers will also inspect your vehicle and, if necessary, replace the fuel tank and/or the PCSV check valve with a new one. This campaign will be performed **free of charge at no cost to you.**

#### What Should You Do?

- Please contact an authorized Kia dealership to schedule a service appointment for this update. The actual time to update the software may be less than an hour. However, the time required to service your vehicle can vary, depending on the dealer's work schedule. **Note that if the fuel tank and/or the PCSV check valve need to be replaced, additional time to complete the repair will be necessary.** Therefore, we recommend scheduling a service appointment to minimize your inconvenience.
- Having this campaign performed will help ensure your vehicle's full protection under the emissions warranty.
- Failure to have this service performed could cause your vehicle to fail an emissions inspection (SMOG check) when required under State law. It could also be considered a lack of proper maintenance.

- To find your nearest dealer, visit [www.kia.com](http://www.kia.com) and click the “Find Dealer” button in the upper right corner (“Dealers” on a mobile device). You can also use the QR code below with your mobile device to access this information (*see the bottom of this letter for more information about QR code use*).



#### Have You Changed Your Address Or Sold Your Kia?

- If you have changed your home address, sold your Kia vehicle, or no longer own your vehicle, please complete the attached prepaid “Change of Address/Ownership” card, and mail it to us.

#### Are You A Vehicle Lessor?

- If you are the lessor and registered owner of the vehicle identified in this action, please forward this letter via first-class mail to the lessee within ten (10) days of receipt.

#### Do You Have Other Questions?

- Should you have any questions regarding this Emissions Service Campaign, or your dealer does not respond to your service request in a timely manner, we suggest that you contact Kia’s Customer Care Center at 1-800-333-4542 (Monday through Friday, 5AM to 6PM, Pacific Time), or through the owner’s section of [www.kia.com](http://www.kia.com).

Please accept our apologies for any inconvenience this matter may cause you.

Sincerely,

Customer Care Department

#### **QR Code Use:**

- A QR Code is a square, 2-dimensional barcode that can be read by mobile devices loaded with an appropriate barcode or **QR Code Reader App**. The app reads the barcode image and then launches/uploads the specific information the code contains, such as URLs, text, photos, videos.
- With a mobile device, **download a QR Code Reader App**. With many devices, you can do this through an app store or marketplace.
- **Open the QR Code Reader App on your mobile device. The app will utilize your device’s camera.** Center the code in the camera viewing area. With some apps, the URL or other information will automatically load when the code is recognized. For others, you may have to snap or take a picture of the QR code. **Refer to the QR Reader Code App instructions.**