



STAR ONLINE PUBLICATION



Case Number: S258A000018

Release Date: July 2025

Symptom/Vehicle Issue: Intermittent HVAC Pop Up Window On The Radio Screen

Discussion: Customer may experience an intermittent HVAC window pop ups on the radio display without any driver input. Engineering is aware of concern and is investigating the issue. No part replacement is recommended at this time.

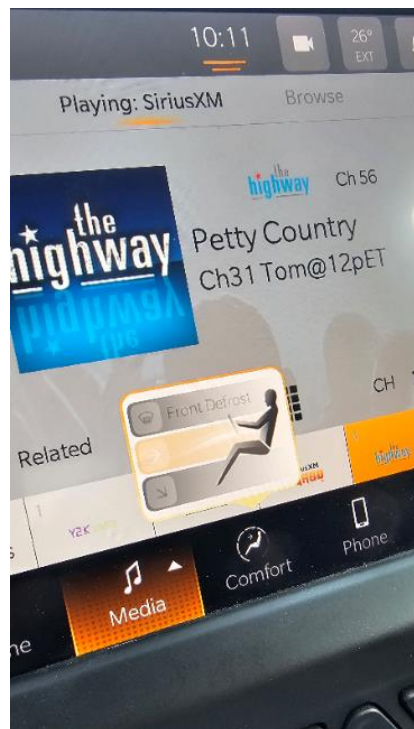


Fig 1.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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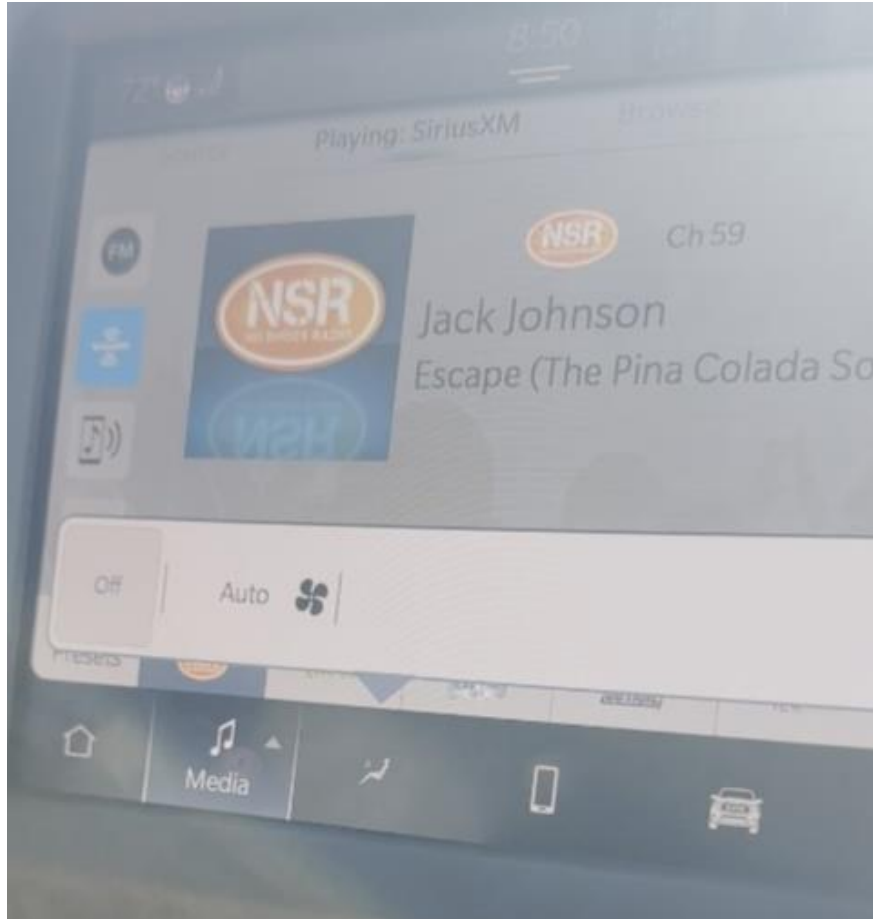


Fig 2.

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