



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue: Steering Repair Information Involving Toe Angle. Tie Rod And Or Electric Power Steering (EPS) Units.

Discussion: Vehicle may be in for collision repair, tire wear, front end inspection, front end repair, or alignment. It is not necessary to replace the complete EPS unit for tie rod issues. Individual tie rods are available.

Replace the tie rod only if all the following conditions are met:

- Tie rod is visibly buckled or bent, and toe alignment is off.
- There is no abnormal noise from the steering gear.
- The steering gear boot is intact (not torn or leaking).

<<<NOTE>>>

- Tie rods are serviceable separately from the steering gear. Refer to Service Library service information 19 - Steering / Gear / TIE ROD, Steering / Removal and Installation Inner/Outer Tie Rod.
- Do not replace the steering gear unless there is a separate, confirmed gear-related issue such as noise, leakage, or loss of assist, and directed by diagnostics.
- Repairs due to impact or collision are not warrantable. Refer to warranty policy for more information.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.