



STAR ONLINE PUBLICATION



Case Number: S2508000057

Release Date: July 2025

Symptom/Vehicle Issue: Night Vision Field Of View Limited And No Option To Overlay Analog Gauges

Discussion: When switching from the clusters analog gauge display page to the night vision display page. It appears the analog gauge masking/shadowing is still present. For this reason, the night vision Field Of View (FOV) appears limited or smaller when compared to previous model years.

Additionally, there is no option to overlay the analog gauges while in the night vision display mode. See example images of issues on the next page.

Both these issues are attributed to a Cluster (IPC) software issue which is currently being investigated by engineering. Resolution timing has NOT been provided. With the vehicles VIN entered into Service Library and this STAR Online selected. Click the "Get Notified" button to receive notifications once a remedy is developed.

Replacement of ANY components WILL NOT remedy this concern.

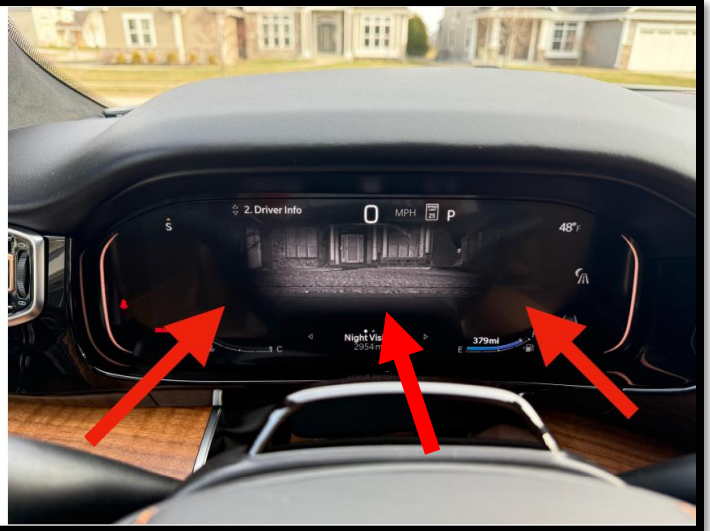
Temporary Work Around: For customers that wish to have the full night vision FOV displayed. Prior to switching to the night vision display page, have the customer select the digital gauge display instead of analog. Then upon switching to the night vision display page, the entirety of the night vision FOV will be observed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

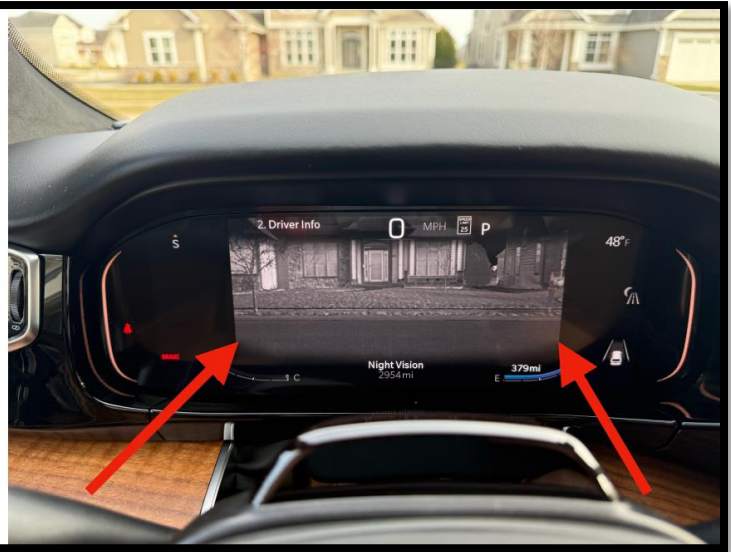
Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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Customer Concern: Starting in analog gauge mode and switching to the night vision display screen. You'll see a reduced FOV created by unremoved masking where the analog gauges and shadowing are usually located.



Customer Work Around: Starting in digital gauge mode and switching to the night vision display screen. You will get the normal full FOV.

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Example of normal operation from previous model years.

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