

Technical Service Bulletin (TSB) Auxiliary Switch Bank Inoperative

REFERENCE:	TSB: 08-211-25 GROUP: 08 - Electrical	Date:	July 11, 2025	REVISION:	—
VEHICLES AFFECTED:	2025 (DJ) RAM 2500 Pickup 2025 (D2) RAM 3500 Pickup This bulletin applies to vehicles built on or after November 04, 2024 (MDH 1104XX) and on or before February 01, 2025 (MDH 0201XX) equipped with Black Switches (Sales Code LHL) .			MARKET APPLICABILITY: <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH NOTE: This bulletin applies to North America markets.	
CUSTOMER SYMPTOM:	Customers must comment on the following: <ul style="list-style-type: none"> The auxiliary switch is inoperative and none of the buttons work as expected. 				
CAUSE:	Incorrect switch installed				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-130, date of issue July 11, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the auxiliary switch bank.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-80-99-90	Auxiliary Switch Bank - Inspection (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
08-80-99-91	Auxiliary Switch Bank - Inspection and Replace (0 - Introduction)	6 - Electrical and Body Systems	0.4 Hrs.
Failure Code	ZY	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68597575AB	Switch, Instrument Panel	
1 (AR)	68578995AB	Switch, Instrument Panel	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Inspect the auxiliary switch bank operation.
2. Do all auxiliary switch bank buttons operate?
 - YES>>> This bulletin has been completed. Use Inspection LOP (08-80-99-90) to close the active RSU.
 - NO>>> Proceed to [Step 3](#).
3. Replace the auxiliary switch bank / switch bank pod. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 08 - Electrical / 8J - Instrument Cluster / Pod, Switch Bank / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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