



Service Bulletin

Bulletin No.: PIC6610B

Date: July, 2025

PRELIMINARY INFORMATION

Subject: Discolored White Thread on Seats

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025		All	All	All	All

Involved Region or Country	North America
Condition	Customers may comment that the white threads/stitching on the seats for their newly purchased vehicle are discolored.
Cause	Under investigation.

Correction

Inspect the seats for the following condition.



6950999

If the condition above is found, follow the instructions provided below.

Effective cleaning steps for fabric:

1. Remove any residue by lightly rubbing the surface with a clean towel.

2. Using a mild dish soap, clear in color, with 100% biodegradable cleaning ingredients, free of phosphates and parabens and, no degreasers added.
3. Apply a small amount of soap to a wet white cloth and then gently rub the threads/stitching.
4. Completely remove soap with a different wet wash towel. Let the water dry. Repeat steps 3 and 4 until thread returns to its original color. Use other parts of the seat with thread not discolored, as reference to judge if the thread is back to a Ceramic White shade.

Note: The thread discoloration intensity varies from seat to seat and along a seat seam. If after cleaning the thread, it doesn't look like the non-discolored thread on the seat, the complete seat cover would have to be replaced.

For additional information for cleaning interiors, please reference bulletin 06-00-89-029.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Important: Pre-Repair Authorization (PRA) is not required; however, your claim will need to be routed to the Warranty Support Center for processing. Please reference Bulletin PIT6374 in your Correction comments.

Labor Operation	Description	Labor Time
*7080458	Clean discolored white threads on seats	Use Standard Time
*This is a unique Labor Operation for Bulletin use only.		

Version	3
Modified	06/02/2025 Created on. 06/03/2025 Updated labor time. 07/02/2025 updated warranty information and corrected repair direction.

