

**Technical Service Bulletin (TSB)**  
**Front Caliper Bolts Loose**

<b>REFERENCE:</b>	<b>TSB:</b> 05-002-25 <b>GROUP:</b> 05 - brakes	<b>Date:</b>	July 4, 2025	<b>REVISION:</b>	—
<b>VEHICLES AFFECTED:</b>	<b>2025 (RU) Chrysler Pacifica</b> This bulletin applies to vehicles built on or after February 08, 2025 (MDH 0208XX) and on or before May 02, 2025 (MDH 0502XX).			<b>MARKET APPLICABILITY:</b> <input checked="" type="checkbox"/> NA <input type="checkbox"/> MEA <input type="checkbox"/> SA <input type="checkbox"/> IAP <input type="checkbox"/> EE <input type="checkbox"/> CH <b>NOTE:</b> This bulletin applies to the North America market.	
<b>CUSTOMER SYMPTOM:</b>	<b>Customers may comment on the following:</b> <ul style="list-style-type: none"> <li>A noise coming from the front of the vehicle.</li> </ul> <b>NOTE:</b> The noise goes away when the brakes are applied.				
<b>CAUSE:</b>	Front brake caliper bolts not tightened to specification				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 25-126, date of issue June 04, 2025. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty.

**REPAIR SUMMARY:**

This bulletin involves tightening both front brake caliper bolts to specification.

**CLAIMS DATA:**

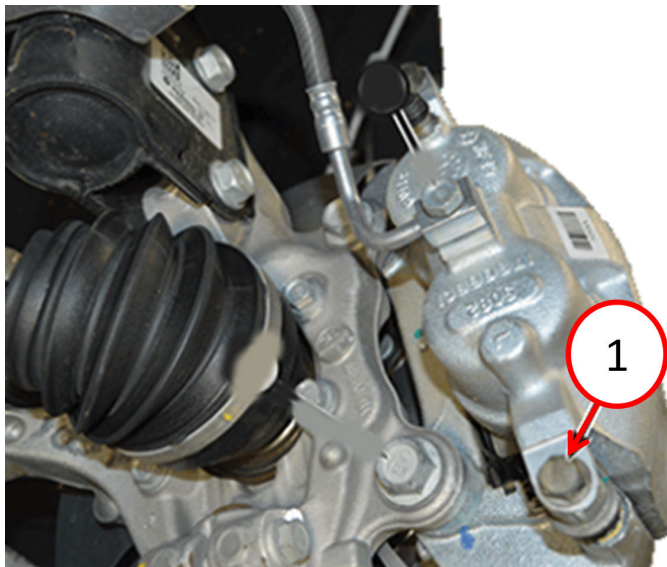
Labor Operation No:	Labor Description	Skill Category	Labor Time
05-81-01-95	Caliper Assembly, Front Disc Brake - Torque Fasteners to Specification (2 - Skilled)	5 - Brakes	0.5 Hrs.
Failure Code	ZY	Service Action	

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

## REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Remove both front tire and wheel assemblies. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 22 - Tires and Wheels / Removal.
3. Tighten both front brake caliper bolts [Fig. 1](#) to 37 N·m (27 ft. lbs.).



**Fig. 1**  
Front Caliper Assembly

1 - Front Caliper Bolts

4. Install both front tire and wheel assemblies. Refer to the detailed procedures available in DealerCONNECT > Service Library> under: 22 - Tires and Wheels / Installation.

## POLICY:

Reimbursable within the provisions of the warranty.

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