



July 9, 2025

## ATTENTION: ALL DEALER PARTS & SERVICE MANAGERS

Kia America, Inc. is conducting a Voluntary Service Campaign to update the Power-net Domain Controller (PDC) with improved software to prevent damage to the pre-charge resistor in certain 2025 MY EV6 vehicles, manufactured from December 17, 2024 through June 24, 2025.

Due to a PDC software logic error in the subject vehicles, the pre-charge resistor may become damaged if the vehicle is abnormally turned off (e.g., turned off while the gear selector is in Neutral). If the pre-charge resistor becomes damaged, vehicle owners may experience illumination of the Service warning light, "Check electric vehicle system" message, and/or the vehicle may not go into READY mode.

Dealers will update the PDC logic with improved software to prevent damage to the pre-charge resistor when the vehicle is abnormally turned OFF (e.g., turned off while the gear selector is in Neutral). This campaign will be performed free of charge at no cost to the customer.

The Technical Service Bulletin that provides vehicle inspection and repair procedures, affected VIN production range, and warranty claim information has been posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com).

Enclosed you will find a copy of the owner notification letter and a Q&A Guide, both of which describe the issue. Kia will mail notices to the affected vehicle owners beginning on **July 18, 2025**.

Please make personnel in your dealership familiar with the details of this Voluntary Service Campaign so they may respond to customer inquiries and requests appropriately. This Voluntary Service Campaign is an opportunity for your service department to deliver an exceptional service experience to customers who may not have otherwise scheduled service. Providing customers with easy scheduling and timely service increases the chance they will return to your service department for future service needs.

**LEGAL PRIVACY LIABILITY NOTICE:** Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information. Kia dealers may use such owner information for the sole purpose of conducting and performing this voluntary service campaign, and for no other purpose.

If you have any questions, please contact your Kia District Parts and Service Manager.

Sincerely,

Kia Service Department  
Enclosures