

## Technical Journal

TITLE:

**Polestar 3 VCU Prior Approval**

<b>REF NO:</b> TJ 37404.1.1	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2025-05-27	<b>STATUS DATE:</b> 2025-06-05
<b>FUNC GROUP:</b> 3681	<b>FUNC DESC:</b> VCU1 Control unit	Page 1 of 2	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

In response to TJ 37403 - VCU replacement, the VCU will now require Prior Approval before replacement.

Part Number: 36003871

If it is determined that the VCU needs to be replaced after all necessary fault-tracing has been completed, please follow the advice under "Service."

### CSC Customer Symptom Codes

Code	Description
1Z	Service/repair/Software update failed
71	Starting/Vehicle start-up is not possible
22	Diagnostic communication/Wired diagnostic connection to vehicle does not work
2V	Technician information/Software/Vehicle communication/Not for warranty use

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
359							2025-9999		-	0-0

# Technical Journal 37404.1.1

**SERVICE:**

*Please review TJ 37403 along with this TJ.*

If you determine that a VCU replacement is necessary, please create a "Prior Approval" vehicle report with "VCU Prior Approval" in the title.

Include a detailed description of the customer's concern and all of the fault-tracing steps that you have completed.

Retailer Technical Support will review the report and provide the approval if applicable

**Warranty claim info:**

No warranty claim is accepted for this TJ.

**LABOR TIME:**

Labor time subject to change without notice.

**VEHICLE REPORT:**

Yes, please submit a Vehicle Report to Retailer Technical Support to get technical prior approval for VCU replacement. Use the concern area "Vehicle Report" and the sub-concern area "Prior Approval", use function group 3681, and title the report "VCU Prior Approval".