

## Technical Journal

TITLE:

**Tow Bar Folding Issues**

<b>REF NO:</b> TJ 37064.2.0	<b>ISSUING DEPARTMENT:</b> Technical Service	<b>CAR MARKET:</b> United States and Canada	
<b>PARTNER:</b> 3 US 7515 Polestar		<b>ISSUE DATE:</b> 2025-05-27	<b>STATUS DATE:</b> 2025-06-05
<b>FUNC GROUP:</b> 8923	<b>FUNC DESC:</b> Towing hitch	<b>Page 1 of 5</b>	

### Attachment

File Name	File Size
TJ_37064_1.jpg	0.0590 MB
TJ_37064_2.jpg	0.1159 MB
TJ_37064_3.jpg	0.1063 MB

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\* Attachment added.

If customer complains of tow bar folding issues, please follow advice under "Service".

### CSC Customer Symptom Codes

Code	Description
ZV	Towing device/Does not work

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
814							2024-9999		0000000-9999999	202346-999952

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## SERVICE:

Check if terminal 1 and 6 cable color combination is correctly installed. Please see attachment TJ\_37064\_1.jpg for connector and TJ\_37064\_2.jpg terminal location as reference.

- Terminal 1 red and black
- Terminal 6 red and blue

If not, swap the terminal 1 and 6.

\*This is only valid for cable wiring with part number: 80009169

\*Please see attachment TJ\_37064\_3.jpg for wiring batch number location as reference.

For the new cable wiring with part number 80038421 and batch number 240801/240803, see details about PIN color below:

\*Terminal 1 - Red Black

Terminal 6 - Red/Blue

Only valid for batch number 240801/240803

\*Terminal 1 - Red/Blue

Terminal 6 - Red/Black

Only valid for batch number after 240801/240803

## Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

## VST Operation Number

VST Operation Number	Description
99921-2	General Reimbursement acc. to TJ

## LABOR TIME:

Labor time subject to change without notice.

## VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report Polestar" and sub concern area "Support not needed Polestar", use function group 8923.

**To view TJ attachments continue to next page. This TJ has three attachments.**





