

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Folding Mirror Concern / Replacements		Ref. No. TJ 37294.2.0	
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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8462	
Function Description electrical outside mirrors, compl		Page Page 1 of 2	

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

*Updated Service and VST operation number.

If the outer rear view mirror doesn't fold/unfold correctly, follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
3I	Door mirrors/Folding does not work
XP	Door mirrors/Folding does not work

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
DDM	B137815	Permanent
DDM	B137C15	Permanent
PDM	B137815	Permanent
PDM	B137C15	Permanent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2024-9999		-	202336-999952

SERVICE:

We have seen unnecessary replacements of the complete mirror.
Before replacing any parts, follow the instructions below.

*If there are folding issues and any DTC listed above set, perform the following steps:

1. Clear the DTC and check the mirror functionality.
2. If the mirror is still showing symptom, disassemble the mirror according to VIDA and check if the connector to the drive unit is loose.

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3. Disconnect the drive unit connector and reconnect. Then perform Step 1 again.
4. If the problem remains, disconnect the connector to the door module and reconnect. Then perform step 1 again.
5. If the problem remains, replace the mirror according to VIDA.

If there are folding issues but no DTC's set, follow instruction below:

1. Press the "Fold button" for mirror on CCD, perform 10-15 fold/unfold operations.
2. If that doesn't solve the issue, replace the complete mirror according to VIDA.

To find the "Fold button" in the CCD, follow instruction:

- Open the Owner's Manual.
- Add the VIN number or select a EX30.
- Click on the search field and enter "Mirror".
- Select "Adjusting wing mirrors".

If the vehicle is still showing symptom after mirror replacement, follow instructions below:

1. Check the door control unit DDM or PDM. If any faults are found, replace the part according to VIDA.

Abbreviations:

CCD - Center Control Display
DDM - Driver Door Module
PDM - Passenger Door Module

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
36001-2	Diagnostic trouble codes read / reset

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8462.