

Technical Journal Title Difficulty Closing and Opening the Glovebox		Ref. No. TJ 37355.1.0	
Issuer (Dept.) Technical Service		Issue Date 5/28/25	Status Date 6/10/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8810	
Function Description Instrument and radio panel		Page Page 1 of 2	

DESCRIPTION:

If you are unable to open or close the glovebox compartment, follow advice under Service.

CSC Customer Symptom Codes

Code	Description
N3	Instrument panel/dashboard/Gaps, fits poorly, difficult to open or close/Glove box lid
47	Central locking/Glovebox locking/unlocking does not work
WM	Center console/Lid difficult to open/close or broken

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
356							2025-2025		-	202417-202515

SERVICE:

A replacement of the glovebox motor is recommended as a fix. Please follow the method in VIDA (VST OP-number: 88282-2) to replace the motor.

Note: If you face difficulty in opening the glovebox, follow the method in VIDA, VCC-522725-2 "Emergency opening of glove box".

Failing Part: 32297573

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

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VST Operation Number

VST Operation Number	Description
88282-2	Door Latch, glove compartment

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8810.