

# V O L V O

## Volvo Car USA LLC

## Technical Journal

Technical Journal Title <b>Won't go to Drive Mode After Engine Remote Start (ERS)</b>		Ref. No. <b>TJ 37083.4.0</b>	
Issuer (Dept.) <b>Technical Service</b>		Issue Date <b>4/23/25</b>	Status Date <b>4/30/25</b>
Car Market <b>United States and Canada</b>	Partner <b>3 US 7510 Volvo Car USA</b>	Function Group <b>3300</b>	
Function Description <b>Starting system</b>		Page <b>Page 1 of 2</b>	

Rows beginning with \* are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

### DESCRIPTION:

\*Updated Vehicle Type.

\*Service updated with software info.

If a customer experiences the vehicle not going into Driving Mode when they have used the ERS function in Volvo Cars App, please follow advice under "Service".

ERS = Engine Remote Start

### CSC Customer Symptom Codes

Code	Description
AA	Starting/Engine does not start/Engine turns
EF	Engine Remote Start (ERS)/Does not work
JG	Volvo On Call/Other Volvo On Call problems

### DTC Diagnostic Trouble Codes

### Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224	L1	BL1KERS					2025-2026		-	202417-202517
227	L1	BL1KERS					2025-2026		-	202417-202517
236	06	B06KERS					2025-2026		-	202417-202517
238	06	B06KERS					2025-2026		-	202417-202517
238	M1	BM1KERS					2025-2026		-	202417-202517
246	06	B06KERS					2025-2026		-	202417-202517
246	M1	BM1KERS					2025-2026		-	202417-202517
256	06	B06KERS					2025-2026		-	202417-202517
256	M1	BM1KERS					2025-2026		-	202417-202517

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Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	K9	BK9KERS					2025-2026		-	202417-202517
536	L1	BL1KERS					2025-2026		-	202417-202517

### **SERVICE:**

Do not replace any parts or perform fault tracing.

\*Model year 2026 vehicles are fixed by installing 3.5.14 or newer software during the Pre-Delivery Service process. Model year 2025 vehicles will be resolved with software planned to be released in 2025 quarter 4.

Customers can be advised as follows:

To be able to put the vehicle into Drive mode, the driver must first shut the vehicle off (release brake pedal, turn Start knob), and then start the engine normally.

In some cases, it may be necessary to use the Volvo Cars app to shut the engine off before re-starting using the Start knob.

### **Warranty claim info:**

No warranty claim is accepted for this TJ.

### **VEHICLE REPORT:**

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use the concern area "Vehicle Report" and sub concern area "Support Needed", use function group 3300.