



Service Bulletin

Bulletin No.: 25-NA-045

Date: May, 2025

TECHNICAL

Subject: Wiper Arm Chatter Concerns

Brand:	Model:	Model Year:		Vehicle Build Date:		Engine:	Transmission:
		from	to	from	to		
Cadillac	OPTIQ	2025	2025	SOP	December 31, 2024	All	All
Chevrolet	Equinox EV	2024	2025			All	All

Involved Region or Country	North America, Brazil, Chile, Colombia, Ecuador, Uruguay, Middle East, Israel, Palestine, Japan, Egypt
Condition	Some customers may comment that the wiper blades are causing a chatter noise and/or chatter marks on the windshield accompanied by poor wipe quality. This issue may be more present in colder temps due to stiffening in the rubber part of the wiper blade.
Cause	A parts quality issue was identified with the passenger side wiper arms causing the wiper blade to have an incorrect wipe angle relative to the windshield, resulting in chatter and poor wipe quality on some vehicles.
Correction	Dealers are to replace the passenger side wiper arm.

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool, and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

Service Procedure

For more information on general wiper chatter issues, refer to the latest version of Bulletin 24-NA-164.

For wiper arm replacement, refer to *Windshield Wiper Arm Replacement* in SI.

Parts Information

Causal Part	Description	Part Number	Qty
X	ARM ASM-WSW	86579488	1

Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
2070280	Windshield Wiper Arm Replacement	Use Published Labor Operation Time

Version	1
Modified	Released May 06, 2025

