

Volvo Car USA LLC

Technical Journal

<small>Technical Journal Title</small> Towing Hook Interferes with Bumper		<small>Ref. No.</small> TJ 37350.1.0	
<small>Issuer (Dept.)</small> Technical Service		<small>Issue Date</small> 4/10/25	<small>Status Date</small> 4/17/25
<small>Car Market</small> United States and Canada	<small>Partner</small> 3 US 7510 Volvo Car USA	<small>Function Group</small> 8920	
<small>Function Description</small> Recovery and towing unit		<small>Page</small> Page 1 of 3	

Attachment

File Name	File Size
TJ_37350_1.JPG	1.2133 MB

DESCRIPTION:

If the towing hook interferes with the bumper when folded, follow advice under “Service”.

CSC Customer Symptom Codes

Code	Description
ZV	Towing device/Does not work

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2025-9999		-	202336-999952

SERVICE:

When installing or inspecting the towing hook, check the movement when folding / unfolding.
 If the connector on towing hook is touching the lower part of the bumper, follow the steps below:

1. Loosen the screws to the connector.
2. Assemble the spacer between the towing hook and the connector, tighten the screw to the towing hook with 5Nm. See attachment TJ_37350_1.JPG.
3. Test the movement of the towing hook by folding/unfolding.
4. If the towing hook is still touching the bumper, carefully cut/file the upper area on the bumper until the towing hook can move freely.

Parts information:

Spacer: 80031863

Screws: 30640911

Technical Journal 37350.1.0

Warranty claim info:

To get a warranty claim accepted for a job described in this TJ, use the corresponding VST OP number stated in this TJ.

Note that the TJ number must be stated in the repair order text.

VST Operation Number

VST Operation Number	Description
99921-2	General reimbursement acc. to TJ

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8920.

To view TJ attachment continue to next page. This TJ has one attachment.



TJ37350