

V O L V O

Volvo Car USA LLC

Technical Journal

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|--|---|---------------------------------|-------------------------------|
| Technical Journal Title Not possible to go to Drive mode after Engine Remote Start (ERS) | | Ref. No. TJ 37083.4.0 | |
| Issuer (Dept.) Technical Service | | Issue Date 3/27/25 | Status Date 4/17/25 |
| Car Market United States and Canada | Partner 3 US 7510 Volvo Car USA | Function Group 3300 | |
| Function Description Starting system | | Page Page 1 of 2 | |

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If customer complains when they have used ERS function in Volvo Cars App and the vehicle doesn't go up to Driving Mode, please follow advise under service.

ERS = Engine Remote Start

CSC Customer Symptom Codes

| Code | Description |
|------|---|
| AA | Starting/Engine does not start/Engine turns |
| EF | Engine Remote Start (ERS)/Does not work |
| JG | Volvo On Call/Other Volvo On Call problems |

DTC Diagnostic Trouble Codes

Vehicle Type

| Type | Eng | Eng Desc | Sales | Body | Gear | Steer | Model Year | Plant | Chassis range | Struc Week Range |
|------|-----|----------|-------|------|------|-------|------------|-------|---------------|------------------|
| 224 | L1 | BL1KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 227 | L1 | BL1KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 236 | 06 | B06KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 238 | 06 | B06KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 238 | M1 | BM1KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 246 | 06 | B06KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 246 | M1 | BM1KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 256 | 06 | B06KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 256 | M1 | BM1KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 536 | K9 | BK9KERS | | | | | 2025-2025 | | - | 202417-999952 |
| 536 | L1 | BL1KERS | | | | | 2025-2025 | | - | 202417-999952 |

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SERVICE:

*Do not replace any parts or perform fault tracing. This will be resolved with software planned to be released in 2025 quarter 4.

This TJ will be updated when new information becomes available.

Customer can be advised as follows:

To be able to put the vehicle into Drive mode, the driver must first shut the vehicle off (release brake pedal, turn Start knob), and then start the engine normally.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3300.