

V O L V O

Volvo Car USA LLC

Technical Journal

Technical Journal Title Door Lock Feature		Ref. No. TJ 37168.1.0	
Issuer (Dept.) Technical Service		Issue Date 4/10/25	Status Date 4/17/25
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8341	
Function Description Lock for side door		Page Page 1 of 2	

Attachment

File Name	File Size
TJ_37168_1.MOV	25.737 MB

DESCRIPTION:

If customer complains about difficulties opening the door fast, using the outer door handle, please follow advice under "Service".

CSC Customer Symptom Codes

Code	Description
3T	Doors/Hard to open/From the outside
VE	Doors/Hard to open
VK	Doors/Exterior door handle problems

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202222-999952
225							2023-9999		-	202222-999952
227							2023-9999		-	202222-999952
235							2023-9999		-	202222-999952
236							2023-9999		-	202222-999952
238							2023-9999		-	202222-999952
246							2023-9999		-	202222-999952
256							2023-9999		-	202222-999952
536							2023-9999		-	202222-999952
539							2023-9999		-	202222-999952

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SERVICE:

Before replacing the lock, test it by pulling the outer handle in different speeds = slow / medium (normal) / fast (as shown in the attachment [TJ_37168_1.MOV.](#))
If the door don't open when pulled in slow/medium speeds, follow Vida for replacement method.

Note:

The locks are equipped with a feature that makes the doors hard to open if you pull the outer handle too fast.

This feature is not a fault.

Depending on the latch variant there are different designs. Latches with Electrical child lock or Double lock do not have this feature. Therefore, the behavior between front and rear door can be experienced differently.

Warranty claim info:

No warranty claim is accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8341.

This TJ has one video file.