

V O L V O

Volvo Car USA LLC

Technical Journal

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Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 0983	
Function Description TECHNICAL REPORTING		Page Page 1 of 2	

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DESCRIPTION:

With the launch of the EX30, we would like to receive early indications on the initial quality and impressions of the car.

CSC Customer Symptom Codes

Code	Description
1C	Service/repair/Administrative and Factory scheduled maintenance
3L	Technician information/Repair information/Not for warranty use
2V	Technician information/Software/Vehicle communication/Not for warranty use

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
416							2024-9999		-	202414-999952

SERVICE:

Please submit a Vehicle Report on each issue you know about, not only limited to what a technician in the workshop is confronted with but also the sales staff experience when presenting the car to potential customers.

Detailed symptom descriptions are essential for us to understand and to be able to reproduce the symptoms in the test cars.

Pictures, movies, sound files, and log files will help us enormously.

Warranty claim info:

No warranty claim is accepted for this TJ.

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VEHICLE REPORT:

Yes, please submit a Vehicle Report on each issue you have knowledge about. Use the concern area "Vehicle Report" and sub-concern area "Support Not Needed". Use the function group corresponding to the issue.